

Lenox

OWNER'S MANUAL



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Serial Number

WARRANTY REGISTER FORM

Please fill out all the blank lines below and send us by mail, Fax or email (peter@jausainc.com / digital form is available in our website) to us. The warranty register form MUST be send to us **within 15days of purchase date along with a original copy of the receipt**. Your warranty will be initiated automatically once received register form. When proper form/s are in place, your warranty service will be perform in most efficiently without delay.

Please use our **After Service Inquiry Form** for requesting after service by Fax or email (peter@jausainc.com) to us. Our service technician team will be returning call as received.

1. ____Mr. ____Mrs. ____Ms.

Business Name_____

First Name _____ Initial____ Last Name_____

Street_____ Ste. No._____

City_____ State_____ Zip Code_____

Email_____

2. Distributor Name_____

Street_____ Ste. No._____

City_____ State_____ Zip Code_____

3. Your Phone Number _____ - _____ - _____

4. Date of Purchase ____/____/____
Month Day Year

5. Model (*check one*) PS-300____ PS-750____ Episode UV____ Episode GS____ Petra-900/PL____ Petra-ROMA____
Cleo PL____ Cleo LX____ Cleo RMX____ Cleo SLX____ Cleo Dayspa____
Lenox____

The Serial number is located at
below the base access panel in the rear



After Service Inquiry Form

Please use inquiry form as all service request
(Fill out all blanks and Fax or email us, our A/S Dept. will call you promptly)

Distributor Name: _____

Date _____

Phone Number: _____

Contact Person: _____

Salon Name: _____

Address: _____

Phone Number: _____ Alternate Phone Number: _____

Contact Person: _____ Best time to reach: _____

Serial Number: _____

Brief Description of Problem: _____

J&A Service Official Use Only

Technician Name: _____

Date: _____

Service Status: _____

Introduction

Thank you for purchasing the **Lenox** Whirlpool Pedicure Spa. This finest Whirlpool Pedicure Spa has been developed by J&A USA, inc. To operate dependably for many years when used properly. Please take time to read this manual thoroughly before installation and use.

PLEASE READ AND FOLLOW INSTRUCTIONS CAREFULLY!

Important Precautions

J&A USA requires that you contact your local, qualified electrician and plumber to install your **Lenox** Whirlpool Pedicure Spa. It cannot operate efficiently or safely unless it is provided with adequate electrical power, sufficient water pressure, proper water temperature and required drain facilities. Information on these important subject contained on this manual. We urge you to read it carefully to make sure these requirements are met.

Precautions

1. Excessive water temperature is dangerous and should be checked before use. Maximum water temperature should Not exceed 105 degree F (41 degree C.).
2. Always enter and exit the whirlpool Pedicure Spa slowly and carefully.
3. Never bring and/or operate any electrical devices into or near the Whirlpool Pedicure Spa.
4. Do not stand in the Whirlpool tub!
5. This Whirlpool Pedicure Spa has a weight capacity of 250 lbs.

WARNING

Do not use if you are diabetic, have poor blood circulation, or if any area of your feet or legs are inflamed or have open wounds. Consult a physician before using if you have any kind of fungal infection, swelling, fracture, or persistent pain.

MESSAGE SHOULD BE PLEASANT AND COMFORTABLE.

IF YOU EXPERIENCE PAIN OR DISCOMFORT, DISCONTINUE USE IMMEDIATELY AND CONSULT A PHYSICIAN

This product in whole is in compliance with applicable
UL LISTED standards and requirements for the U.S and Canada
By Underwriters Laboratories Inc.



Some of the components of this product are
Also in compliance with applicable
Safety standards of following:



Important Considerations

Electrical Service

110V, 60Hz, 15Amp GFCI protected grounded circuit **MUST** be used to supply power each individual pedicure spa. And the main circuit breaker **MUST** be at 25Amp. For maximum of two units per each electrical outlet.

Water Supply

All plumbing connections must conform to local codes.

Water supply to the spa should be provided with adequate water pressure and water temperature.

Water pressure

To fill the basin correctly up to level, Normal water pressure of 30 to 80 P.S.I is required.

Water temperature

The hot water supply temperature must not exceed 120°. Adjust your hot water accordingly. For hot and cold water supply fittings and drain fittings location, see below diagram .Carefully connect the water supply line to the appropriate fittings located on the rear of the pedicure spa.

Pressure / Temperature

Maximum Pressure: 150 psi (10 bars)

Minimum Pressure: 10 psi (69kPa)

Working Temperature: 33F to 120F constant; intermittent to 180f
(0.6C to 49C sustained; intermittent to 82.2C)

Maximum Recommended Flow: 15gpm (571pm)

Backflow Preventive Device

All pedicure spas are pre-installed with Dual Back flow Preventive Device Dual Check Valve.

Dual Check Valve Specification

Tested and certified to meet ANSI/ASSE standard 1024. CSA certified to standard No.B64.6

ANSI - American National Institute, ASME - American Society of Mechanical Engineers, CSA - Canadian Standard Association IAPMO - International Association of Plumbing and Mechanical Officials, UL - Underwriters Laboratory

** Vaccum Breaker

Due to the town and / or the State requirement/s are varies in building code, if the town or the State requires other than the factory pre-installed Dual Back Flow Preventive Device Dual Check Valve, the plumber must install Vaccum Breaker according to the town or the State required.

Drain Facilities

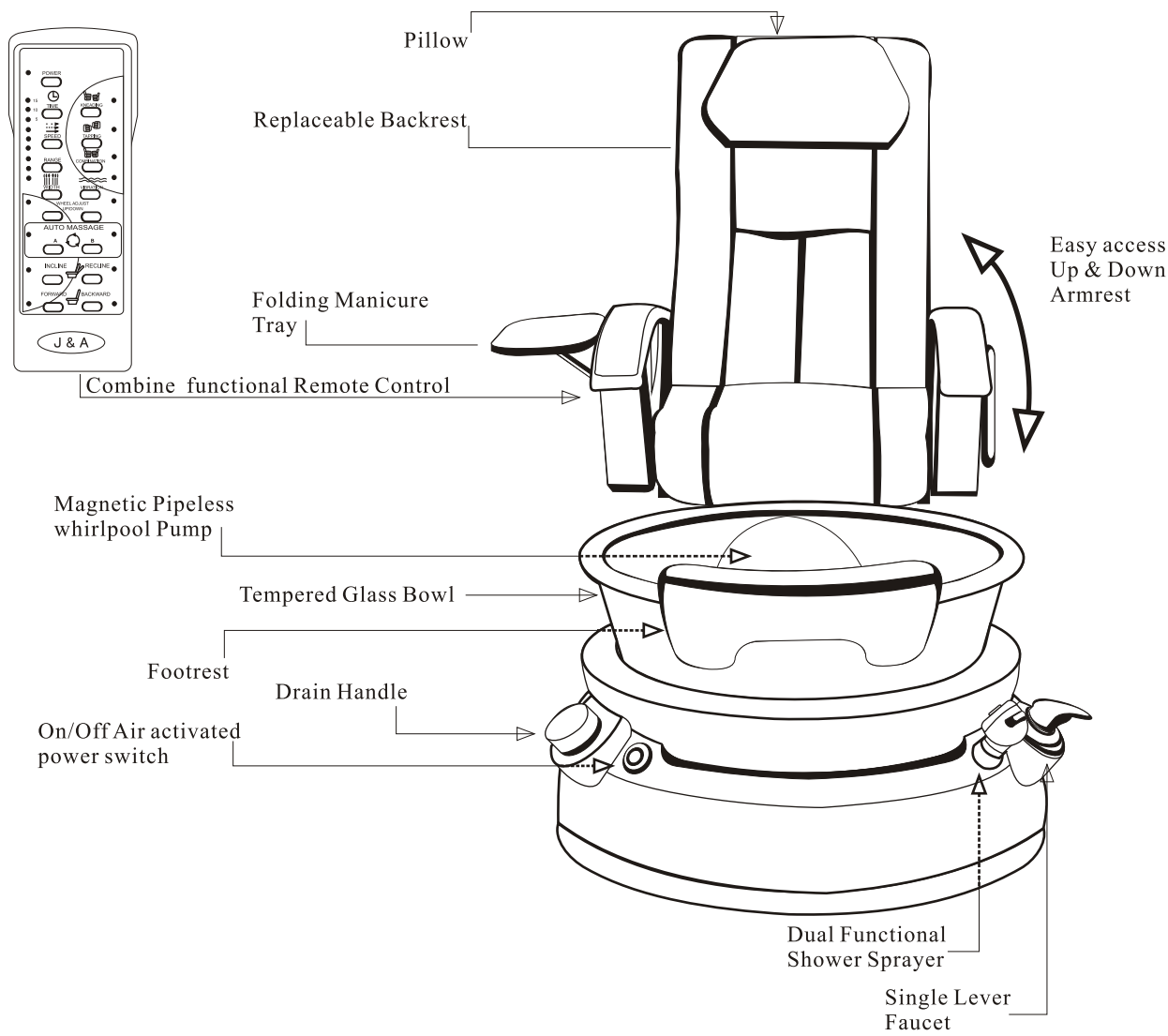
The pedicure spa Drain must meet local plumbing codes. **Check valve for Drain (not Provided) Must be installed by a licensed plumber.** Also Pedicure spa must be securely fasten to the floor.

Installation Summary

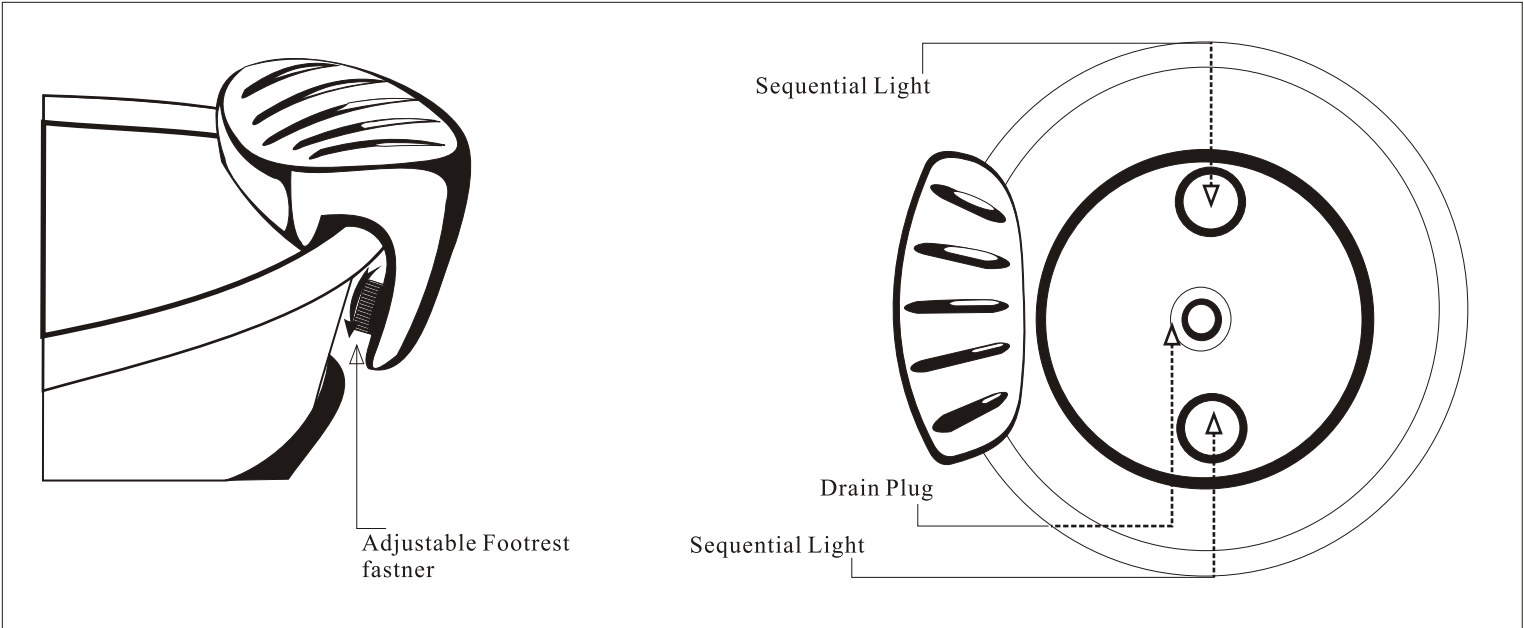
The installation must comply with local, state, and federal building, plumbing and electrical codes, where applicable. A licensed plumber should complete the plumbing of the pedicure spa.

Note: Failure to comply with federal, state, or local codes and ordinances will result in warranty being nullified and void.

IDENTIFICATION



BASIN



Specification



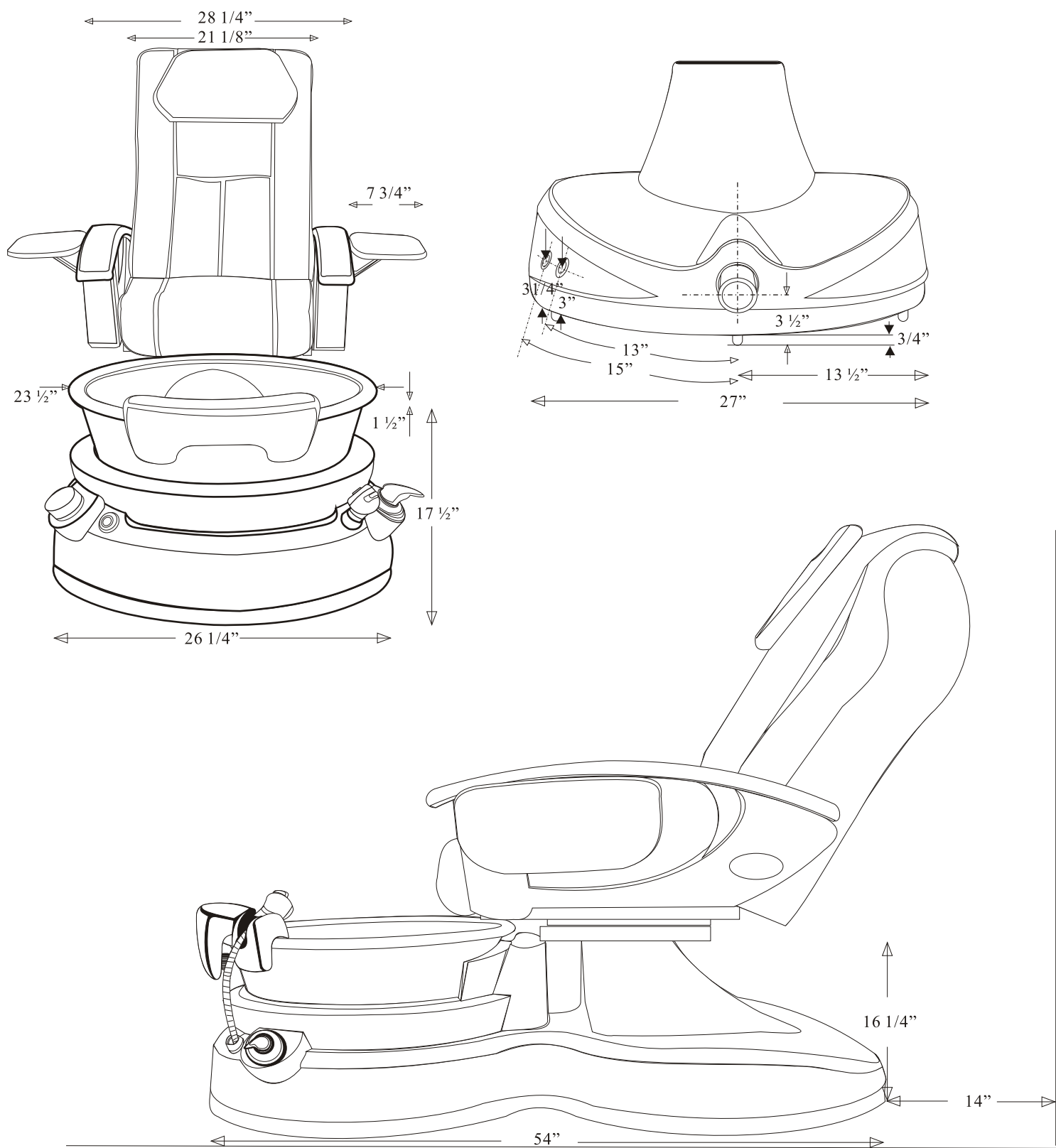
CAUTION: Pedicure spa must be installed by a licensed electrician and a licensed plumber, conforming to all local and national electrical codes.

Dimension & Weight (Shipping)	Lenox Pedicure Spa Stool	67L x 37W x 40H 20.25L x 27.25W x 17H	285lbs 20lbs
Capacity of Tub Switch	Lenox	On/Off Air Activated Switch	
Power Source	Dedicated 15 Amp. GFCI protected Ground outlet Magna-Jet Pipelss Massage System	115 Vac. 60Hz. 3.2 Amp. 120 Vac. 60Hz.	
Plumbing	Hot Water Cold Water Drain	0.5 inches (Fitting Provided) 0.5 inches (Fitting Provided) 1.5 inches (See detailed instruction)	
Warranty	Epi - Lenox Pedicure Spa	One year Parts and labor	

All J&A products are equipped with Back Flow Prevention Device Dual Check Valve
WATTS 3/8 7,7C and 3/4 H7, H7C (tested and certified to meed ANSI/ASSE standard 1024.)

Due to continuous improvement on all our products, followings are subject to change without notice: specification, characteristics, packing, information, color and design

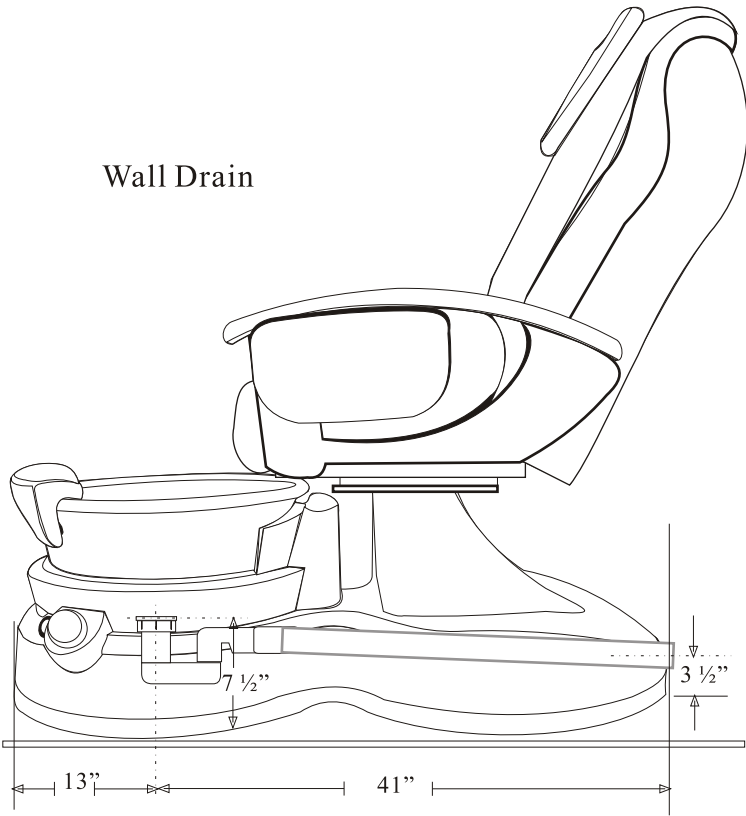
Dimension



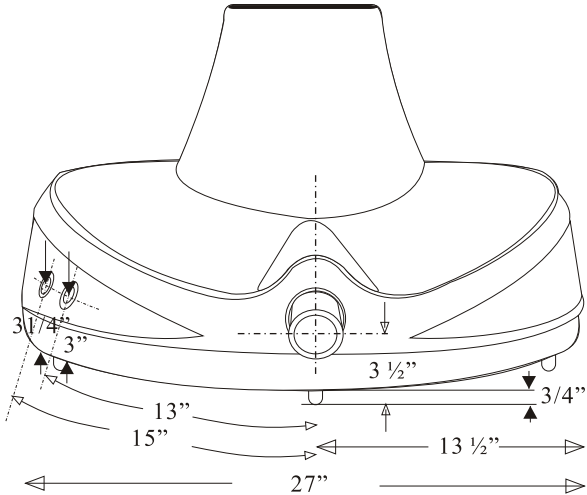
Manufactured by :	Model :
J&A USA Inc.,	LENOX
Dimensions:	Prepared by :
Rear/Side	J&A USA Inc.

Drain Connection

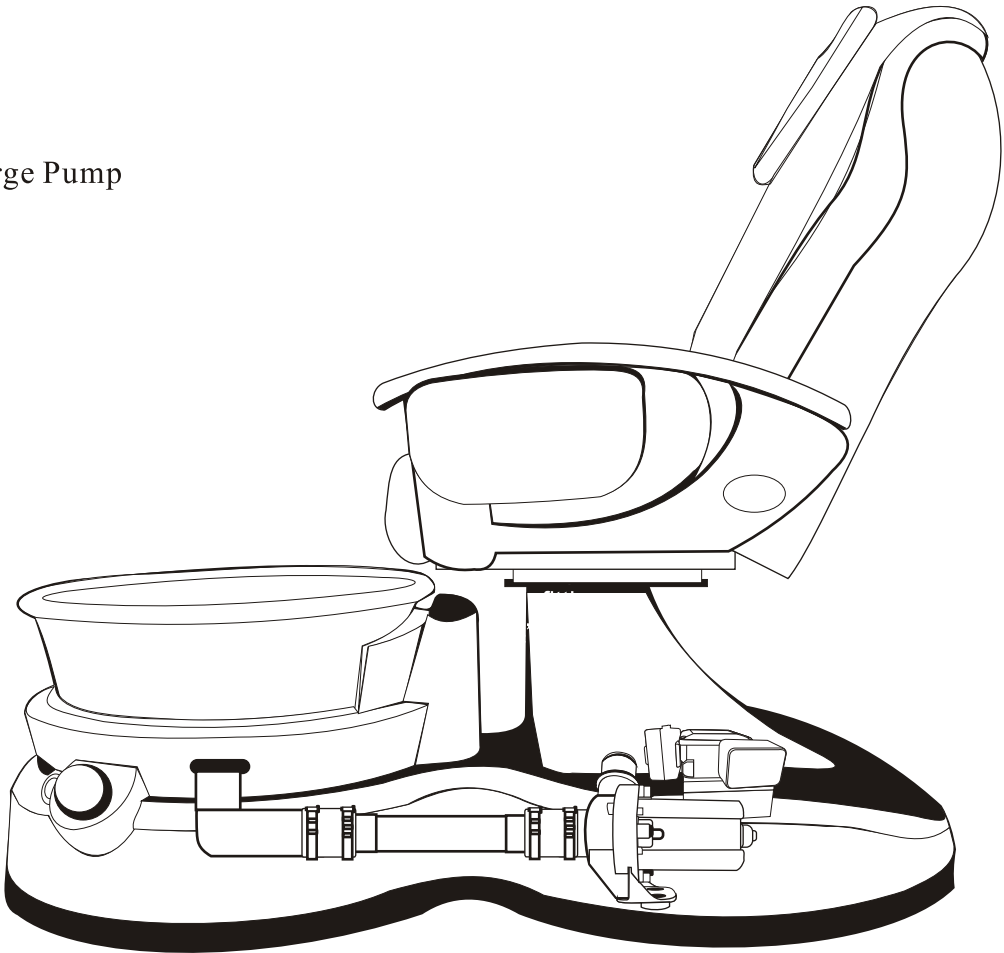
Wall Drain



Rear View



Discharge Pump



Installation Specifications Summary

Warning: Failure to comply with federal, state or local codes and ordinances will result in warranty being null and void.

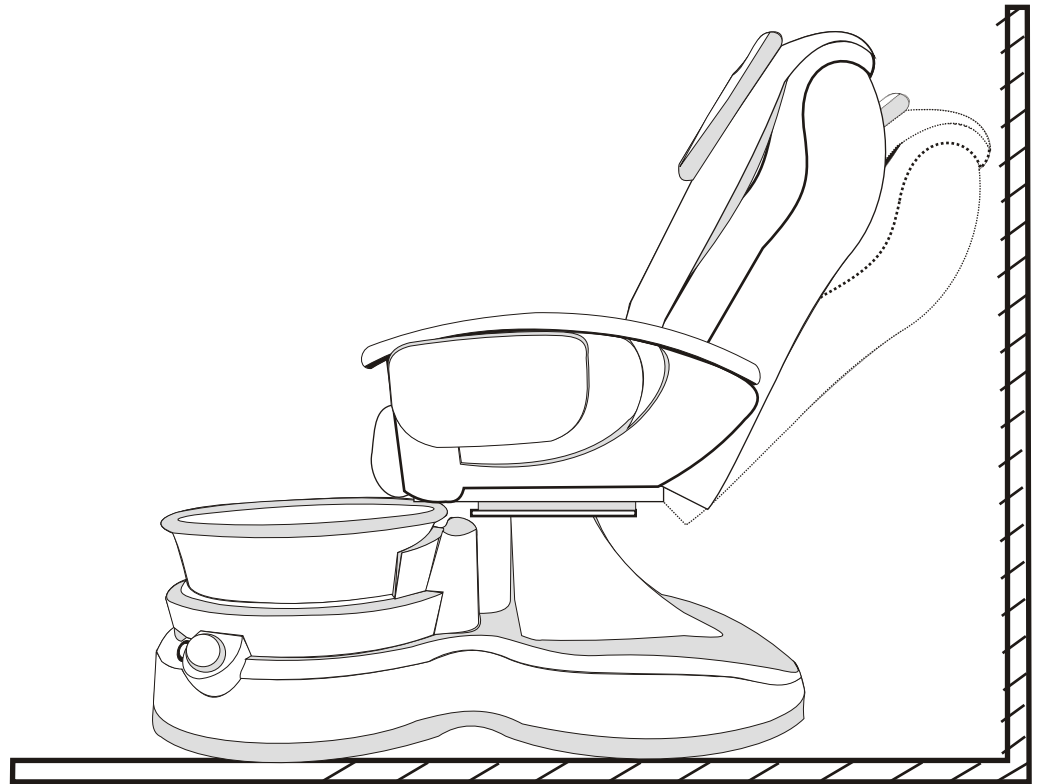
As stated, the pedicure spa installation must comply with all plumbing and electrical codes. A licensed plumber and licensed electrician must complete the applicable connections of the pedicure spa.

Location and support

Select a level location. The floor structure beneath the pedicure spa must be capable of supporting the occupied pedicure spa.

For the seat back to fully recline, the pedicure spa base must be mounted as follow from the wall as shown below:

*** When chair slide all the way back – would require 14 inches from the wall***



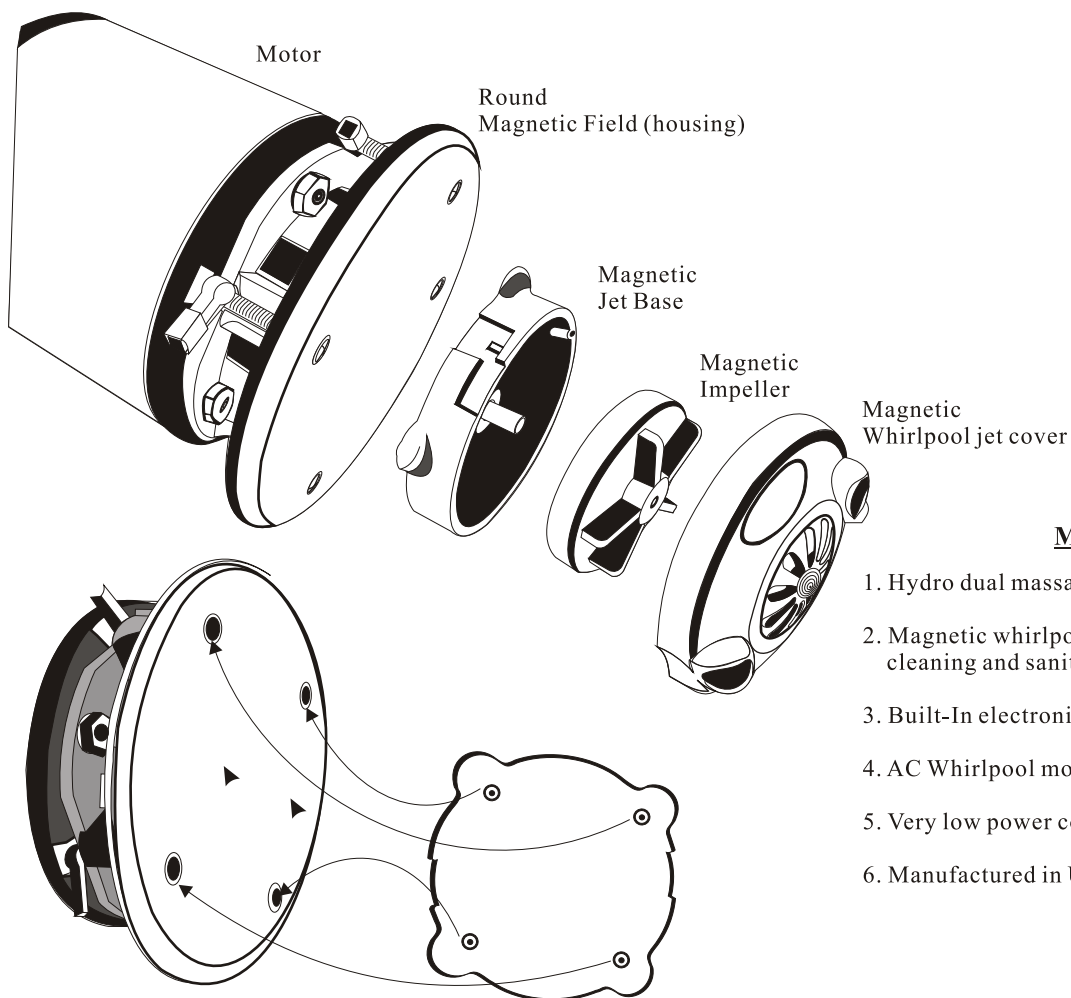
Due to continuous improvements on all our products, specification, characteristics, packing, color, designs are subject to change without notice.

MAGNA-JET (OPTIONAL)

Safety Instructions

When using electrical equipment, Basic safety precautions must be followed to reduce the risk of fire, electrical shock, and injury to Persons.

1. Read and follow all instructions before using the equipment.
2. Keep electrical cord out of heavy traffic area. To avoid fire hazard NEVER place electrical cord under the rug, near heat Generating devices.
3. Always turn power off the equipment before service.
4. Do not drop or insert any object into any openings.
5. Do not operate any equipment with damaged parts.
6. Any other use not recommended by the manufacturer may cause electrical shock or cause injury to person/s.
7. Never use it outdoors
8. Do not attempt to repair or adjust any electrical or mechanical.



MAGNA-JET Features

1. Hydro dual massage jet stream
2. Magnetic whirlpool jet cover can be remove for quick cleaning and sanitizing.
3. Built-In electronic sensor for pump control.
4. AC Whirlpool motor (long life)
5. Very low power consumption (27W)
6. Manufactured in USA.

Cleaning Instruction

1. Turn off the unit and wait until the motor is fully stops.
2. Hold Hydro whirlpool jet cover firmly and pull to separate from the round magnetic field.
3. Turn hydro whirlpool jet cover to left to open and pull out impeller.
4. Use Anti - Bacterial solution (EPA Registered) to clean all parts.
5. After sanitize all parts, place impeller and close hydro whirlpool jet cover to turn right to lock
6. Hold firmly the whirlpool cover jet and gently place it onto the round magnetic field. Do not release the hydro whirlpool jet cover until Jet cover is on the round magnetic housing.

MAGNA-JET Specifications

Model: MAGNA-JET - 120VAC, 60Hz, 1.0Amp, 27W

Pump: Hydro-Massage Dual jet Flow

Mounting: Single 3.5" hole Diameter
Auto tighten Mounting screws(4)

How to USE Magnetic jet !

WARNING: DO NOT RUN DRY, BASIN MUST FILLED WITH WATER TO LEVEL INDICATOR.

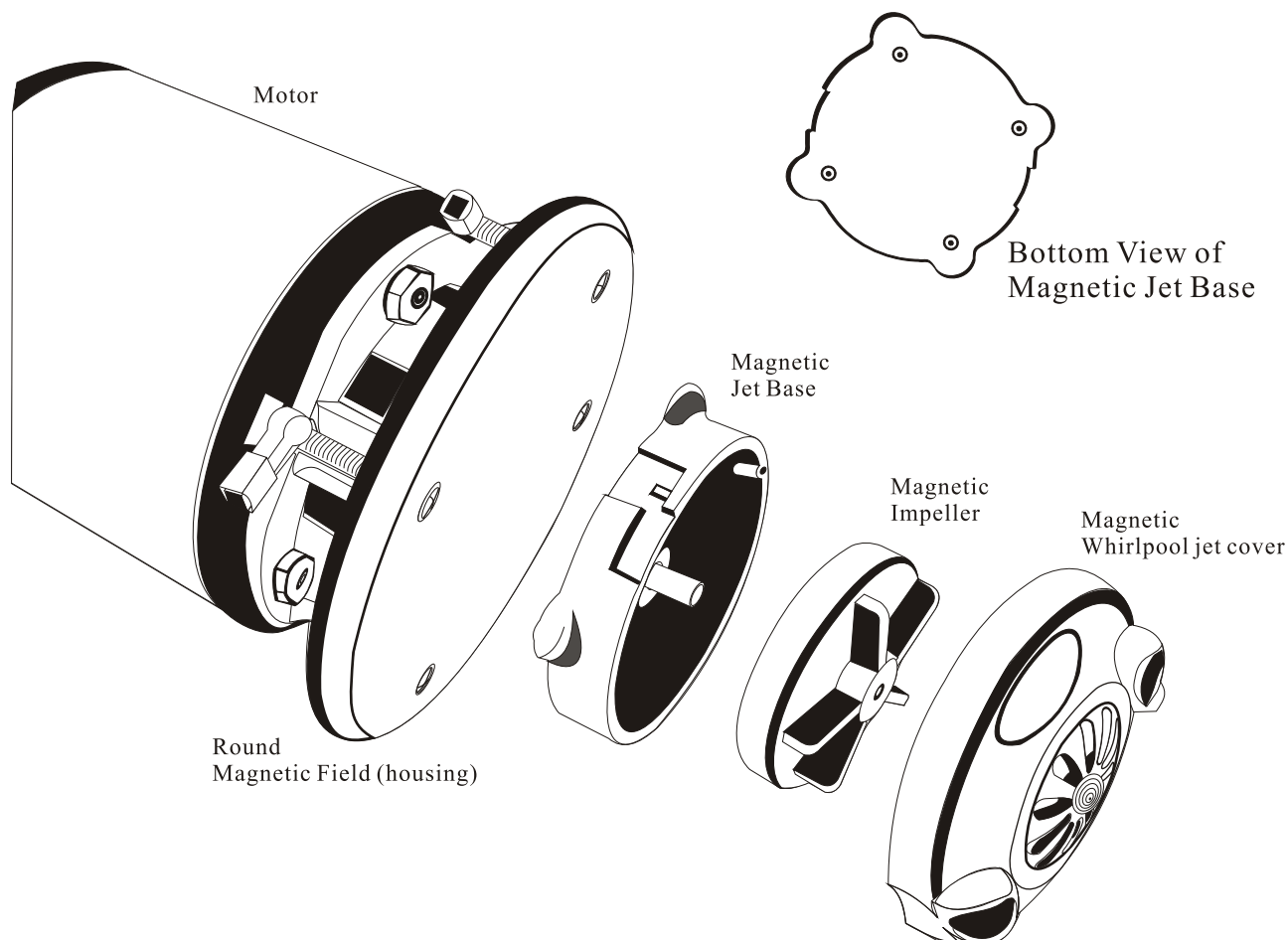
CAUTION: MAGNETIC JET COVER ASSEMBLY MUST ALIGN WITH DISCHARGE PORT POSITIONED AT 3/9 O'CLOCK.

WHEN READY TO USE, **MAKE** SURE JET COVER IS POSITIONED AT **3/9 OCLOCK** FOR PROPER WHIRLPOOL ACTION IN THE BASIN. IF JET COVER IS **NOT** ALIGN AT 3/9 O'CLOCK, WATER WILL SPLASH OUTSIDE OF THE BASIN.



PROPER WAY TO USE MAGNETIC JET SYSTEM

- 1- FILL THE WATER TO WATER LEVEL INDICATOR.
- 2- HOLD MAGNETIC JET FIRMLY TO BRING CLOSER TO THE ROUND MAGNETIC FIELD AND DO NOT RELEASE THE MAGNETIC JET PREMATURELY OR THIS WILL CAUSE IMPACTS ON THE JET COVER AND THE ROUND MAGNETIC FIELD(HOUSING) SHORTENING THE LIFE EXPECTANCY OF THE JET COVER. WHEN THE JET COVER NEARS THE ROUND MAGNETIC FIELD, PLACE JET COVER ONTO THE FOUR DIMPLE AREA (SEE DIAGRAM). THE JET COVER MUST ALIGN WITH DISCHARGE PORTS POSITIONED AT 3/9 O'CLOCK.
- 3- WHEN FINISHED WITH CLIENT, DO NOT REMOVE MAGNETIC JET UNTIL MOTOR IS FULLY STOPPED.
- 4- WHEN MOTOR IS FULLY STOPPED, REMOVE MAGNETIC JET COVER FROM THE MOTOR AND REMOVE JET COVER AND IMPELLER FOR SANITIZATION.

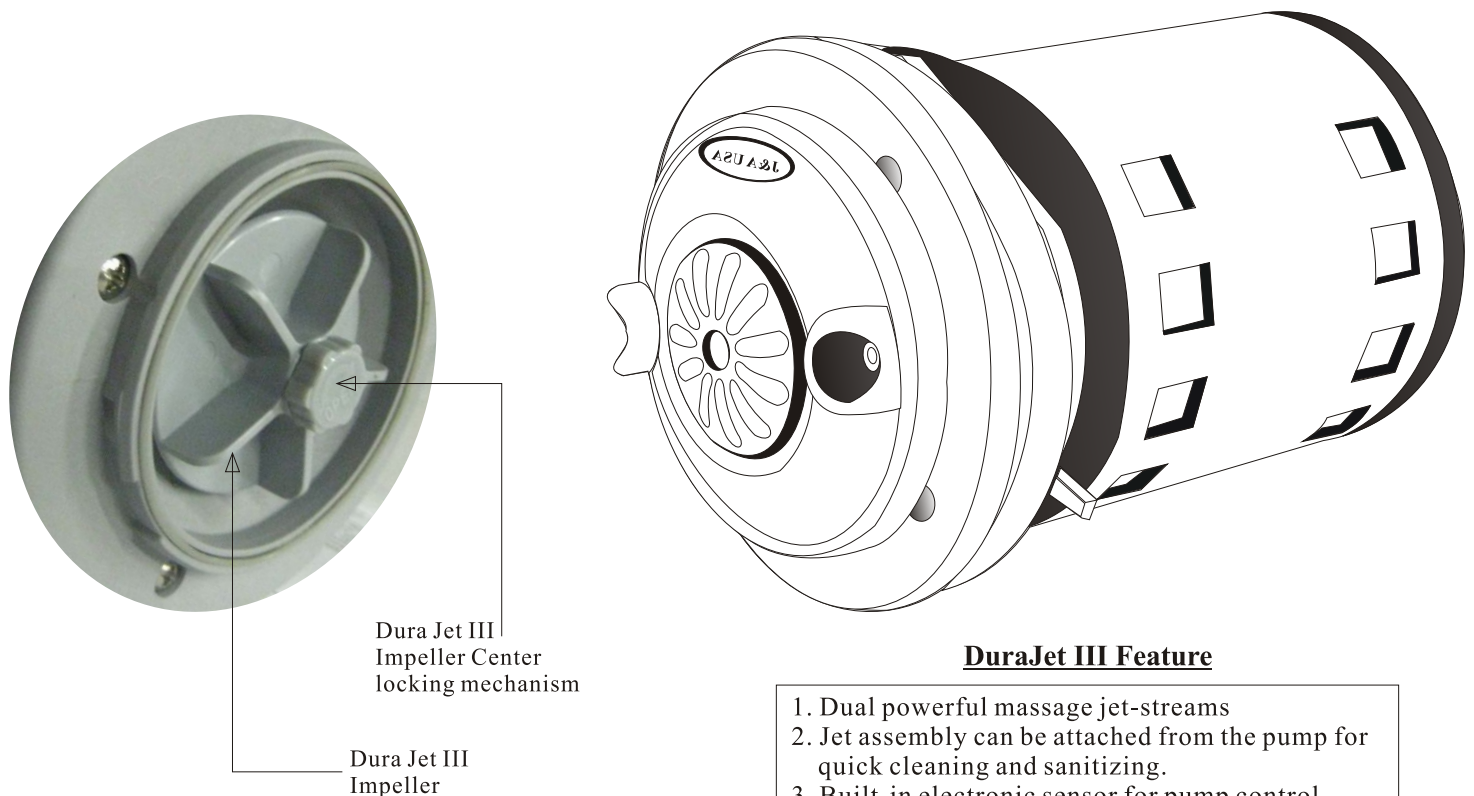


Dura-Jet III

Safety Instructions

When using electrical equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

1. Read and follow all instructions before using the equipment.
2. Keep the cord out of heavy traffic area. To avoid fire hazard NEVER put the cord under the rugs, near heat generating devices.
3. Always turn off the equipment before servicing.
4. Do not drop or insert any object into any openings.
5. Do not operate any equipment with a damage parts.
6. Any other use not recommended by the manufacturer may electrical shock or injury to persons.
7. Never use outdoors
8. Do not attempt to repair or adjust any electrical or mechanical functions on the unit.



DuraJet III Feature

1. Dual powerful massage jet-streams
2. Jet assembly can be attached from the pump for quick cleaning and sanitizing.
3. Built-in electronic sensor for pump control.
4. AC motor (long life)
5. Extremely low power consumption .
6. Manufactured in USA.

Cleaning Instruction

1. Turn the unit off and wait until the motor is fully stops.
2. Remove the front jet cover and notice the locking screw in the center
3. Remove the locking center screw (turn counter clockwise) and pull out impeller from housing.
4. Use Anti-Bacterial solution (EPA Registered) to clean all part/s.
5. After sanitization, place impeller onto the motor shaft and fasten with center locking screw (Turn clockwise)

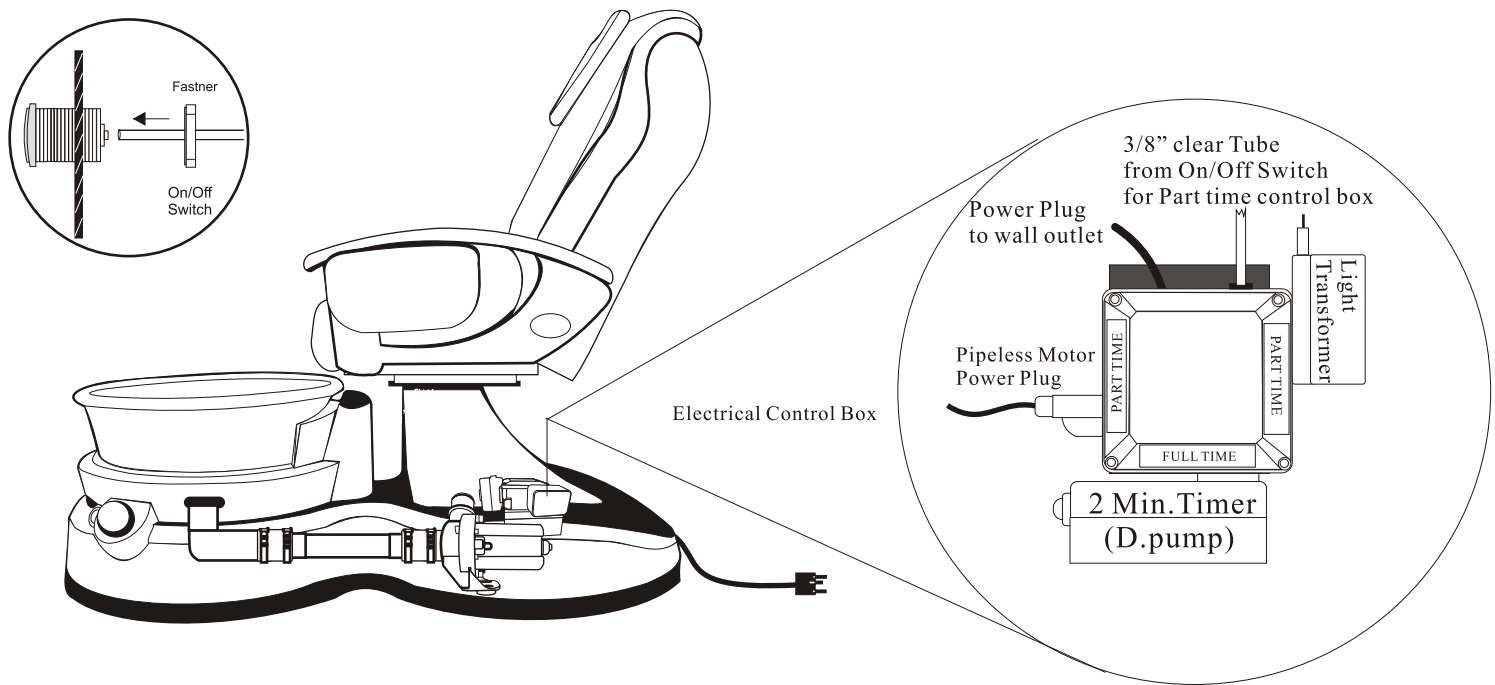
DURA-JET III Specifications

Model: DURA_JETIII -120Vac, 0.4 Amp. 60Hz,

Pump: Dual Air Jet Flow

Mounting: Single 3.5" hole Diameter
Auto tighten Mounting screws(4)

Discharge Pump LENOX



Installation Instruction

1. Make a hole (size 1-3/8") for the On/Off switch as shown (see fig 1). Pre-drill required.
2. Placed a 1/8" clear hose into the rear of the switch and on/off switch into the hole.
3. The discharge pump kit is made to fit onto the pedicure unit. (see fig 2)
4. Connect E-Z connector onto the drain elbow.
5. Plug discharge pump outlet into the two minute timer outlet
6. Plug two minute timer into the wall outlet.
7. It is very important that tip of the clear tub remain above the water Level with one loop as shown.

**** Please cut to fit 1" Flex hose to your size****

Operation Instruction

Please! DO NOT run dry

1. Turn to open drain plug.
2. Press On/Off switch to activate timer.
3. At any time, water drain completely from the basin. Press On/Off switch to stop or built in two minute timer

LENOX REMOTE CONTROL INSTRUCTION

POWER

ON/OFF

TIME

Manual time setting for
5/10/15 minutes

SPEED

Strong / Medium / Weak
Automatic cycle effects

RANGE

To select an area to massage,
such as neck, back, waist

WIDTH

When tapping, press button to
adjust the massage's roller distance
to wide / medium / narrow.

WHEEL ADJUST

Massage roller can be up and down
to move massage rollers position while
you operate with manual and combination

INCLINE / RECLINE

Press once, the chair will move
automatically, Press twice to stop the
movement.

KNEADING

It has Strong/medium/weak
3 intensity adjustments and
the setting intensity is at
medium.(5,10,15 Minutes)

TAPPING

It has Strong/medium/weak
3 intensity adjustments and
the setting intensity is at
medium.(5,10,15. Minutes)

VIBRATION

3 Program Selection

COMBINATION

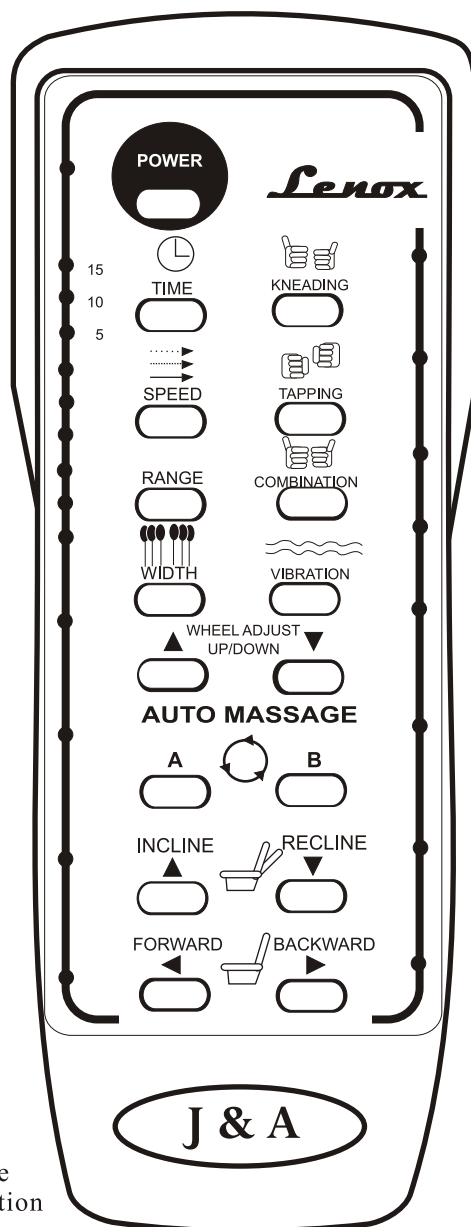
Combine Kneading and Tapping
(5, 10, 15 Minutes)

AUTO MASSAGE

Automatic program selection button
A/B. Each auto has two programs,
press once - the light will shine
continuously (General massage),
Press twice - the light will flash
(stronger massage)

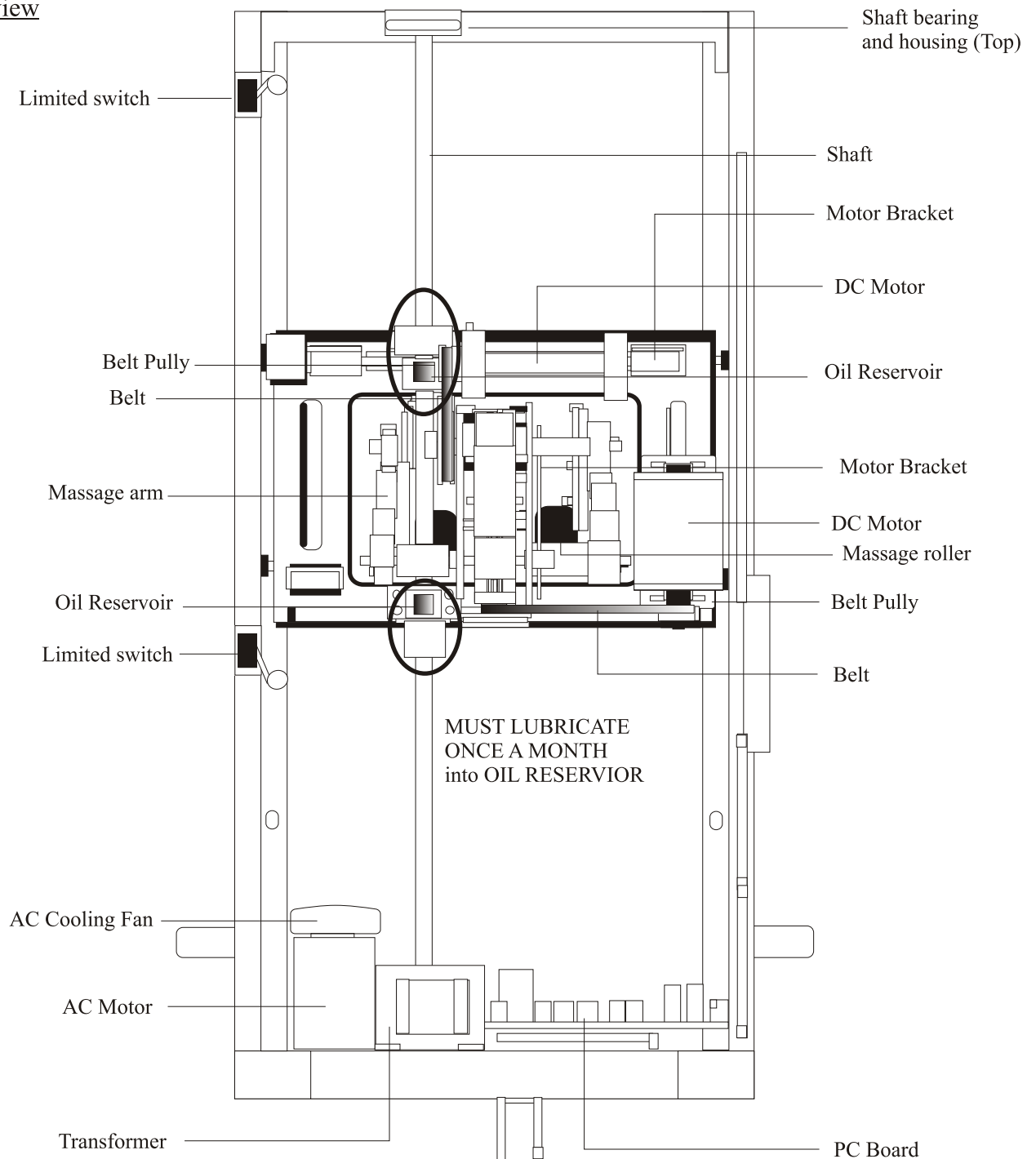
FORWARD / BACKWARD

Press once, the chair will move
automatically, Press twice to stop
the movement.



Maassage System Maintenance

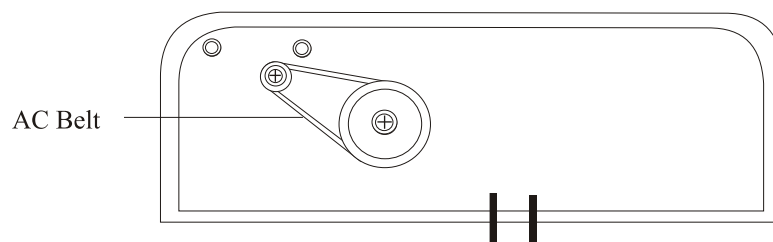
Backview



Caution

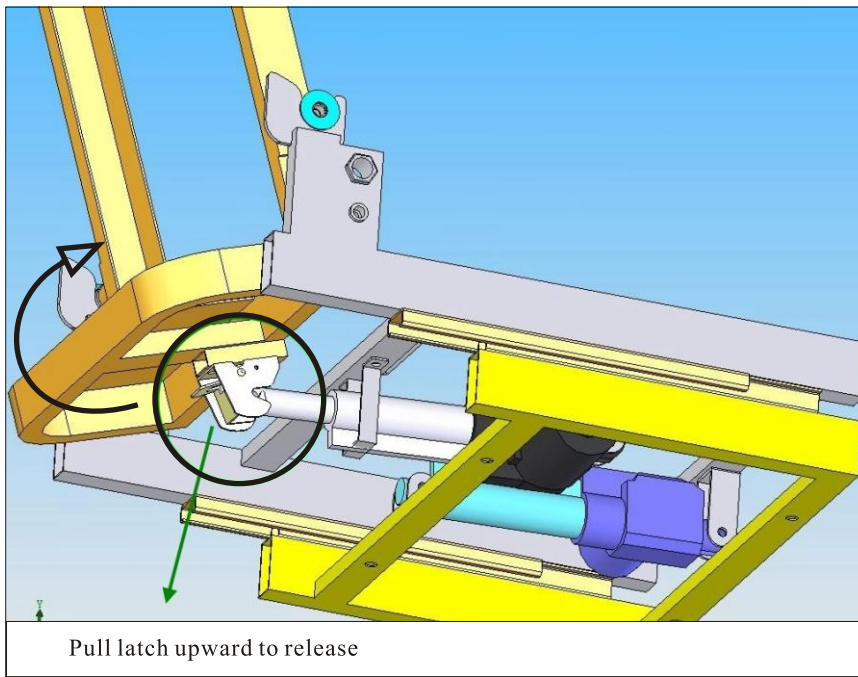
Do not apply lubricant on DC motor belt

Bottom View



*** It is strongly recommended by manufacturer, That You MUST lubricate circled area at least once a month!**

Placing Backrest in Correct position



Detachment of Backrest

- * Pull latch lever upward to release from recliner piston.
- * As Arrow indicates, bring backrest to fold onto the seat.
- * Disconnect all cables (recliner, slider)

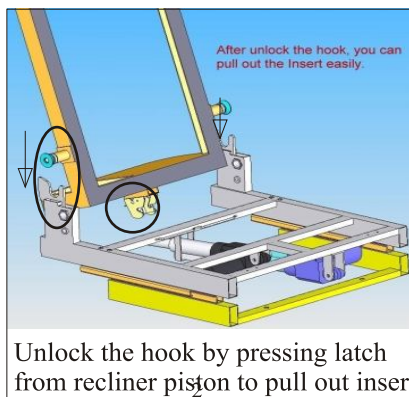


Fig.1

Attachment of Backrest

- * On the lower portion of both side of the backrest, there are pivots (Fig.1)
- * Align both pivots correctly so they rest perfectly onto the “U”pivot frame (Fig.2)
- * Once both pivots sit snugly on the “U” pivot frame, align the release latch with the Recliner piston and snap close.

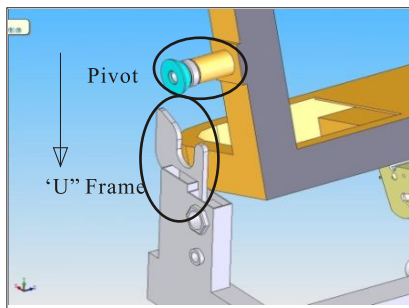


Fig.2

Before operating the chair upon attachment, check following items to ensure proper operation

- * Figure 1: shows Pivot and “U”pivot frame at correct alignment / be sure to clear wire
- * Figure 2: Close-up view of pivot and “U” pivot frame.
- * Figure 3: shows correct pivot alignment.

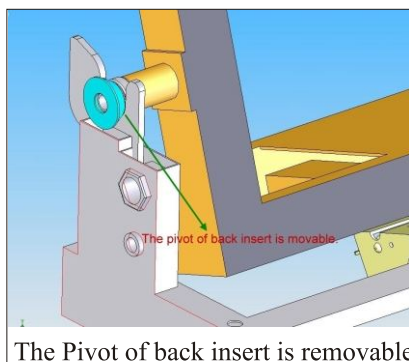


Fig.3

DISINFECTING YOUR PEDICURE SPA

Note: Please be advised that it is responsibility of purchaser/user to adhere strictly to the following procedure.
Any non-compliance will be considered negligence of the purchaser/user.

The Bureau of barbering and cosmetology requires that salons using whirlpool pedicure spas use the following disinfecting Procedures to ensure proper cleaning and maintenance of the equipment, and to prevent bacterial infection.

After each customer:

1. Drain all water and remove all debris from the pedicure spa.
2. Clean the surfaces and walls of the basin with soap or detergent and rinse with clean, clear water.
3. Disinfect with an EPA - registered disinfectant with bactericidal, fungicidal, and virucidal activity.
4. Wipe dry with clean towel.

At the end of the day:

1. Remove the intake suction screen, All debris trapped behind the screen of each pedicure spa must be removed. And the screen and the inlet shall be washed with soap or detergent and water
2. Before replacing the screen, Totally immersed the screen into an EPA- registered disinfectant with bactericidal, Fungicidal, and virucidal activity.
3. Finally, flush the whirlpool system with low-sudsing detergent and warm OR an EPA - registered cleanser for 10 minutes. Rinse with clean flash water and drain.

Every other week

1. After following the outlined required cleaning procedures for the end of each day, fill the basin with warm water And 1 teaspoon of 5.25% powdered bleach for each one gallon of water.
2. Circulate the solution through the whirlpool system for 5 to 10 minutes.
3. The solution rests for over night (at least 6-10 hours)
4. The following morning (before the first customer) drain and flush the system with water.

Troubleshooting Guide

If there is still a problem after trying the solutions given in the troubleshooting guide, stop using the product immediately so as to prevent accident or injury and unplug the product from the wall outlet. For technical service, please contact J&A technical support at 631-243-5300 with any issue that cannot be resolved using troubleshooting guide.

No water movement On/Off button - No click sound On/Off button - Click sound	1-Verify unit is plugged in to live wall outlet. 2- Press reset button on the wall outlet. 3- Verify air activated tube is plugged in to black control box. 4- Ensure that the magnetic jet assembly is properly and securely attached to the basin.
Water not Draining Not Draining properly Not Draining properly with PDP (Power Discharge Pump)	1- Be sure Drain plug is set high enough to allow water to pass through (Gravity Drain) 2- Check for plugged drain and clear if clog is found. 3- If pump is heard, Check for plugged drain and clear if clog is found. 4- If pump is heard , Check for air lock (see PDP in manual) follow instruction. 5- If pump is not heard, verify discharge pump is properly connected to two minute timer And to black control box. 6- If pump is not heard, verify two minute timer
Water Pressure is low and/ or not coming out. The water sprayer is not working or very little water comes out of the sprayer.	1- Verify if water utility valve is on. 2- Check for loose water connections under the basin and at the rear of the basin 3- Check if sprayer screen is clear. 4- Verify if water supply breaded hoses are snug and not twisted on the faucet.
Losing water The basin continually loses water either quickly or slowly	1- Check drain plug for tears in rubber gasket 2- Check drain plug height is correct and bolt below plug is tight. 3- Verify drain strainer is tight. 4- Verify if water level is correct.

Massage Chair

Noise during operation During tapping and kneading. Sound of roller squeaky rubbing against cover. Clatter during normal operation. Vibrating mechanism noise. Sound of recline or slide mechanism.	These noises are a normal part of the product's operation and do not effect its performance in any way.
Remote control do not work properly. Remote control working with out power light. Remote control with power light and not working properly	1- Verify connection if fully plugged in. 2- If chair is not return to normal, stop using the chair and unplug it from the wall outlet. Contact the vendor or J&A service for assistance.

<p>Massage stops in the middle of the program</p>	<p>Reset the main power switch located at the rear of the chair to OFF and back ON after about 5 second.</p> <p>1- if the chair return to normal, No further action is required.</p> <p>2- if the chair does not return to normal, stop using the chair and unplug it from the wall outlet. Contact the vendor or J&A service for assistance.</p>
<p>The roller stop during the massage</p>	<p>Sometimes when the speed is slow than a normal and there is too much pressure to the rollers, it may stop moving temporarily.</p> <p>This is not breakage. Just release pressure by lift body weight.</p>
<p>The roller moved up or down and then stop.</p>	<p>Auto timer will cause the rollers to move up to the top of the chair and sometimes roller pass secondary stopper and causes mis-alignment of the roller.</p> <p>1- contact vendor or J&A service for assistance.</p>
<p>The right and left rollers are out of alignment.</p>	<p>The rollers are designed to provide for alternating tapping function, So in the stopped position it seems they are out of sync. This is part of the design, and there is nothing wrong with product.</p>
<p>Reclining and sliding cannot be perform</p>	<p>Check to be sure there are no objects between the seat back, where moving mechanism .</p> <p>This unit has maxium weight capacity of 225 lbs.</p>

USER RECOMMENDATION

PLEASE READ THE MANUAL THOROUGHLY BEFORE USE TO ENSURE CORRECT OPERATION.

THOSE UNDER A DOCTORS CARE OR WHO ARE EXPERIENCING ONE OR MORE OF THE FOLLOWING DONDITIONS SHOULD CONSULT THEIR DOCTOR BEFORE USE.

- You are receiving medical treatment or are feeling ill.
- Your body shows any cute symptoms.
- You have heart disease.
- You are pregnant or having a menstrual period.
- Your doctor has ordered you to rest.
- You have a back disorder resulting from an accident or disease.
- You have a high fever.
- You have sensory disorders.
- You have medical electrical device (e.g. pacemaker).
- You have service interruption in the circulation of the legs.
- You are diabetic.

FAILURE TO DO SO MAY RESULT IN ACCIDENTS AND HEALTH PROBLEMS.



**QMTX.E242637**
Plumbing Accessories[Page Bottom](#)

Plumbing Accessories[See General Information for Plumbing Accessories](#)

J & A USA INC
200 RODEO DR
EDGEWOOD, NY 11717 USA

E242637

Whirlpool pedicure spas, Models PS300, PS650LX, Episode, Episode-S Type, Toepla, Cleo, Petra, Lenox.

[Last Updated](#) on 2011-09-26

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Back Flow Prevention Device (Dual Check Valve)

May 1, 2007

In accordance with applicable Local or State regulations,
J&A USA Inc., The manufacturer of the pedicure whirlpool spa certifies that the following models are
equipped with factory installed Dual Check Valve back flow preventer:

- ** Cleo Series
- ** Episode Series
- ** Pacific Series
- ** Petra Series
- ** Toepia Series

The specification of the installed device is as follows:

DEVICE NAME	DUAL CHECK VALVE BACKFLOW PREVENTOR
DEVICE MANUFACTURER	WATTS REGULATOR COMPANY NORTH ANDOVER, MA
DEVICE MODEL	WATTS 3/8 7, 7C AND 3/4 H7,H7C
DEVICE SPECIFICATION	TESTED AND CERTIFIED TO MEET ANSI/ASSE STANDARD 1024 & 1032 CSA CERTIFIED TO STANDARD NO.B64.6
DEVICE PRESSURE	MAXIMUM PRESSURE: 150 PSI (10 BAR) MINIMUM PRESSURE : 10 PSI (69KPA) MAXIMUM RECOMMENDED FLOW: 10GPM
DEVICE TEMPERATURE	WORKING TEMPERATURE: 33F~144F CONSISTENT; INTERMITTENT TO 180F

ALL MODELS OF PEDICURE SPA MENTIONED ABOVE ARE EQUIPPED WITH
THE SUBJECT DEVICE AS STANDARD FEATURE FOR ALL STATES.

** Effective April 01 2005:

ARIZONA, CALIFORNIA, NEBRASKA, NEVADA, OREGON,
TEXAS AND WASHINGTON

** Effective June 15 2005:

ILLINOIS, MINNESOTA, WISCONSIN, MICHIGAN

** Effective May 01 2007:

CONNECTICUT

For additional information, Please contact us at 631-243-3336 ext. 108

Very Truly yours,

Technical Support

J&A USA Inc.
200 Rodeo Drive
Edgewood NY 11717
Tel: 631.243.3336
Fax: 631.243.3339

www.jausainc.com

Glass bowl Care and Cleaning

CARE AND CLEANING

Clean the surface of your **JSG Oceana** glass product with mild soap and warm water. Wipe the entire surface completely dry with a clean, soft cloth.

MANUFACTURER'S RECOMMENDED DRAIN INSTALLATION

Drain installation requirements will vary by supplier basin and unit. Manufacturer's drain installation instructions suggest to apply plumber's putty under rim of drain and hand-tighten drain only. DO NOT OVER - TIGHTEN.

EXCLUSIVE WRITTEN WARRANTY

LIMITED ONE - YEAR WARRANTY

JSG Oceana Glass products are warranted free of manufacturing defects. **JSG Oceana** LLC will, at its election, repair, replace, or make appropriate adjustment where **JSG Oceana** LLC inspection discloses any such defects occurring in normal usage within one year after installation. **JSG Oceana** is not responsible for installation or removal costs. Proof of purchase requires the original sales receipt from the original consumer purchaser and must accompany all warranty claims.

Implied warranties, including that of merchantability or fitness for a particular purpose, are expressly limited in duration to the duration of this warranty. JSG Oceana LLC disclaims any liability for special, incidental or consequential damages.

Some States do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of special, incidental, or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific rights. You may also have other rights which vary state to state. This limited warranty provides specific legal rights as they apply within U.S.A, and other rights may be available, but may vary from country to country.

Crystalline material and air bubbles are a unique characteristic of art glass. They are an inherent part of the glass making process and are not detrimental to the mechanical strength or function of the glass basins. Each piece of JSG Oceana is individually inspected for durability and superior performance.

J&A USA Inc. Limited Warranty

J&A USA Product: Lenox, Episode, Petra, Toepia, Cleo, Pacific

Duration of the Limited Warranty: One year from date of Purchase

Coverage on Limited Warranty: Part/s & Labor

Extent of Limited Warranty

J&A USA warrants that the J&A Pedicure Spas that you have purchased are free from defects in material or workmanship under normal use during the Limited Warranty period. The Limited Warranty period starts on the date of purchase. You will be required to provide proof of purchase as a condition of receiving warranty service.

During the Limited Warranty period, J&A will, at its sole discretion, repair or replace any defective component. All component parts removed under this Limited Warranty become property of J&A USA Inc.

In the unlikely event that J&A is unable to repair or provide equivalent parts for defective product covered under the Limited Warranty, J&A will, at its sole discretion, may elect to provide customer with a replacement unit of J&A's choosing that is the same or equivalent to customer's J&A Pedicure Spa in performance OR may give customer a refund of the purchased price in lieu of replacement. Let it be understood that J&A has no obligation to repair, replace or refund until the verification process by J&A USA is deemed complete. J&A USA Inc's Limited Warranty is valid in the USA where the covered J&A's Pedicure Spa is distributed by J&A and its distributors.

It is required that serial number be made available when requesting a limited warranty service. Failure to do so may result in "service request" to be categorized as that of "out of warranty" request which as a result, will incur charges to the requester.

Unless otherwise stated, and to the extent permitted by local law, J&A will, at its sole discretion, repair or replace any defective component with new or parts equivalent to new. Replacement parts are warranted to be free from defects in material or workmanship for ninety(90) days or for the remainder of the Limited Warranty period of the J&A's Pedicure Spa at issue, whichever is longer.

Warranty Exclusion

J&A USA is not responsible for damage that occurs as a result of customer's failure to follow the instructions intended for J&A Pedicure Spa. The Limited Warranty does not apply to consumable part/s as well as to parts considered "wear & tear" items such as , but not limited to, whirlpool components, showerhead, impeller, jet covers and does not extend to Product which has (1) been improperly or inadequately maintained or modified (2) been modified in any way or misused (3) been installed / set up on improperly prepared site. (4) been tampered with in any way such as (a) improper installation (b) usage of re-manufactured or refurbished plumbing component/s. (C) abused, (d) neglected, (e) Moved from its initial location of the installation, and (f) Subject to faulty maintenance, abuse, misuse, accident or other damages.

The Limited Warranty does not apply to local building code compliance. Since local building codes vary considerably, the customer must check with a local building or plumbing contractor to ensure the local code compliance is met before installation. The Limited Warranty applies only to the original purchaser of the J&A product.

Limitation of Warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER J&A NOR ITS THIRD PARTY SUPPLIER MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND WHETHER EXPRESSED OR IMPLIED WITH RESPECT TO THE J&A PRODUCT AND SPECIFICALLY DISCLAIM THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE. Some state or provinces do not allow limitations on the duration of an implied warranty. In this case above limitation or exclusion may not apply to you. This warranty gives you a specific legal right that varies from State to State or province to province.

Limitation of liability

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT WILL J&A OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR ANY DAMAGED CAUSED BY J&A'S PEDICURE SPA OR THE FAILURE OF J&A PEDICURE SPA INCLUDING ANY LOST PROFIT OR SAVINGS, BUSINESS INTERRUPTION, LOSS OF USE OR ANY OTHER COMMERCIAL OR ECONOMIC LOSS OF ANY KIND, OR SPECIAL, INCREMENTAL, OR CONSEQUENTIAL DAMAGES. THIS LIMITATION OF LIABILITY APPLIES WHETHER DAMAGES ARE SOUGHT, OR A CLAIM MADE, UNDER THIS LIMITED WARRANTY OR AS A TORT CLAIM, A CONTRACT CLAIM OR ANY OTHER CLAIM.