

# **USER MANUAL**

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## **Pedicure Chairs with Plumbed Tubs**



**5th Avenue**



**Mystia**

# Introduction

Congratulations on your purchase of the newest innovation in nail furniture! The Mystia and 5th Avenue offer fresh alternatives to bulky traditional pedicure thrones. With a small footprint of a well-appointed manicure chair, the Living Earth Crafts pedicure chairs slide smoothly back to convert into the finest pedicure system available.

The Mystia and 5th Avenue are designed for licensed technicians and are intended to be used in a professional spa, salon, or similar commercial environment. While no special training is needed to operate this equipment, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the equipment to ensure the safety of both operator and client. This manual should be saved for future reference.

The Mystia and 5th Avenue should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the equipment for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (800) 358-8292 for US customers, or (760) 597-2155 for international customers. We can also be reached via e-mail at [info@livingearthcrafts.com](mailto:info@livingearthcrafts.com).

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# SECTION 1: SAFETY INFORMATION

## Safety Symbols

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Living Earth Crafts product.

**IMPORTANT:** The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



Indicates an imminently hazardous situation which could result in serious or fatal injury.



Indicates a potentially hazardous situation which could result in serious injury.



Indicates a potentially hazardous situation which could result in equipment damage and/or injury.

### IMPORTANT SAFETY INSTRUCTIONS - FOR COMMERCIAL USE ONLY

Read all instructions before using this product.



#### HYDROTHERAPY TUB - INSTALLATION INSTRUCTIONS

When using electrical products, basic precautions should always be followed, including the following:

1. **DANGER: RISK OF ELECTRIC SHOCK.** Connect only to a circuit protected by a ground-fault circuit-interrupter.
2. Grounding is required. The unit should be installed by a qualified service representative and grounded.
3. A licensed plumber and electrician are required to install your foot bath.
4. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is connected to a GFCI circuit and/or properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.
5. Always unplug this furnishing from the electrical outlet before cleaning and/or servicing.

#### WARNING

**RISK OF HYPERTHERMIA AND POSSIBLE DROWNING.** Water temperature in excess of 100.4° (38°C) can be injurious to your health. Check and adjust water temperature before use.

**WARNING** - The use of alcohol, drugs, or medication can greatly increase the risk of hyperthermia. DO NOT use drugs or alcohol before using the foot bath.

Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of hyperthermia include:

- a) Failure to perceive heat,
- b) Failure to recognize the need to exit the hydromassage tub,
- c) Unawareness of impending hazard,
- d) Fetal damage in pregnant women,
- e) Physical inability to exit the hydromassage bathtub, and
- f) Unconsciousness resulting in the danger of drowning.

To reduce the risk of electric shock, this pedicure chair has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

#### SERVICING OF DOUBLE-INSULATED PRODUCT

This pedicure chair is double insulated. In a double-insulated product, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated product, no should a means for grounding be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED"

**READ AND FOLLOW ALL INSTRUCTIONS  
SAVE THESE INSTRUCTIONS**

## SECTION 1: SAFETY INFORMATION

### **WARNING**

**RISK OF ACCIDENTAL INJURY OR DROWNING** - Children or handicapped persons should not use foot bath without adult supervision.

**WARNING - RISK OF INJURY** - Exercise care when using a foot bath. Use this product for its intended purpose: a manicure chair and fill and drain indoor commercial appliance for foot and ankle hydro massage. DO NOT use attachments not recommended by manufacturer.

**WARNING - RISK OF ELECTRIC SHOCK** - Do not permit electric appliances (such as hair dryers, lamp, telephone, radio, or television) to be within 5 ft (1.5m) of this unit.

**WARNING** - To reduce the risk of burns, fire, electric shock, or injury to persons:

- Unplug from outlet before putting on or taking off parts.
- Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons. DO NOT leave children alone or allow them to operate the controls. Keep controls out of reach of children.
- Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
- Keep the cord away from heated surfaces.

### **WARNING**

- DO NOT reach for any electrical object that has fallen into the water. Unplug immediately.
- DO NOT drop or insert anything into jet opening, or any other opening.
- DO NOT operate without complete jet assembly installed or without water filled 1 inch above jets.
- DO NOT overfill the basin.
- DO NOT stand on or in the basin, or on the foot rest.
- DO NOT leave this appliance unattended when in operation.
- DO NOT use outdoors.
- DO NOT tamper with any user-operated controls.
- Use heated surfaces carefully. May cause serious burns. Do not use over sensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Keep children away from sliding chair-back support mechanism.
- To avoid injury, exercise care when entering or exiting the chair and foot bath.
- Use caution when making positioning adjustments to your chair. Always ensure the wheels are locked into position before you or client enters or exits the chair. Keep all equipment and body parts away from moving parts while making any adjustments.
- It is important that you clean and disinfect the jets and basin after every use.
- Hydrotherapy should be pleasant and comfortable. Should you or a client experience any pain or discomfort while using the foot bath, discontinue use immediately and consult a physician.
- You or your clients should consult a physician if diabetic, have poor circulation, if feet or legs are inflamed, have an open wound, or if you have questions about whether you should be using hydro massage equipment.
- Make certain that the cord and plug are in good condition and are not allowed to become damaged while in use. Avoid positioning the cord in the traffic lane and it is always kept out of the way. Take this product out of service immediately if the cord or plug becomes damaged in any way.
- Do not attempt to repair. All repairs must be performed by an authorized service representative.
- Chair and tub are to remain right side up. At no time should chair or tub be turned on it's side or upside down.

**INSTALLER/OWNER BEARS ALL RESPONSIBILITIES TO COMPLY WITH STATE AND LOCAL CODES WHEN INSTALLING THIS PRODUCT. FAILURE TO COMPLY WITH THESE INSTRUCTIONS MAY VOID WARRANTY.**

**READ AND FOLLOW ALL INSTRUCTIONS  
SAVE THESE INSTRUCTIONS**

# SECTION 1: CONSIGNES DE SÉCURITÉ

## Symboles de sécurité

Veuillez vous familiariser avec les symboles Sécurité & Avertissements. Ils ont été conçus pour éviter les dommages corporels ou matériels sur vous, vos clients et vos nouveaux produits Living Earth Crafts.

**IMPORTANT:** Les instructions de sécurité et les avertissements de ce manuel ne peuvent couvrir tous les problèmes et conditions pouvant exister. Faites preuve de bon sens et d'attention lors de l'installation, de l'utilisation et de l'entretien de cet équipement.



Indique une situation dangereuse imminente qui causera des blessures sérieuses, voire fatales (n'apparaît que dans des conditions extrêmes).



Indique une situation potentiellement dangereuse qui pourrait causer des blessures sérieuses.



Indique une situation potentiellement dangereuse qui pourrait endommager le matériel ou blesser un individu.

## INSTRUCTIONS DE SÉCURITÉ IMPORTANTES - À USAGE COMMERCIAL UNIQUEMENT

Lisez toutes les instructions avant utilisation.



### INSTRUCTIONS D'INSTALLATION

L'utilisation de produits électroniques doit toujours être précédée de certaines précautions de base, y compris :

1. **DANGER : RISQUE D'ÉLECTROCUTION.** Connectez-vous uniquement sur un circuit protégé par un disjoncteur de fuite à la terre.
2. Mise à la terre requise. L'unité doit être installée par un représentant de service qualifié et mise à la terre.
3. Votre bain de pied doit être installé par un plombier et un électricien agréés.
4. Si vous n'êtes pas certain que le produit soit connecté à un circuit DDFT et/ou correctement mis à la terre, faites faire les vérifications par un électricien qualifié ou un technicien. Ne modifiez pas la prise mâle fournie avec le produit. Si elle ne correspond pas à la prise femelle, faites installer le branchement adapté par un électricien qualifié.
5. Débranchez toujours cet équipement de la prise électrique avant son nettoyage et/ou son entretien.



**RISQUE D'HYPERTHERMIE ET POSSIBILITÉ DE NOYADE.** Une température de l'eau supérieure à 38 °C (100,4 °F) peut nuire à votre santé. Vérifiez et ajustez la température de l'eau avant utilisation.

L'utilisation d'alcool, drogue ou médicament peut grandement augmenter le risque d'hyperthermie. N'UTILISEZ NI drogue, NI alcool avant d'utiliser le bain de pied.

Il y a hyperthermie lorsque la température interne du corps est au-dessus de la température normale du corps (37 °C). Les symptômes de l'hyperthermie comprennent une augmentation de la température du corps, vertiges, léthargie, somnolence et évanouissement. Les effets de l'hyperthermie peuvent inclure :

- a) Inaptitude à ressentir la chaleur,
- b) Inaptitude à identifier le besoin de sortir du bassin d'hydromassage,
- c) Inconscience d'un danger imminent,
- d) Dommages au fœtus chez les femmes enceintes,
- e) Incapacité physique à sortir du bassin d'hydromassage et
- f) Évanouissement pouvant résulter en une noyade.

L'INSTALLATEUR/PROPRIÉTAIRE EST TOTALEMENT RESPONSABLE DU RESPECT DES RÈGLES DE SON ÉTAT ET DE SA LOCALITÉ LORS DE L'INSTALLATION DE CE PRODUIT. NE PAS SE CONFORMER À CES INSTRUCTIONS PEUT ANNULER LA GARANTIE.

**LISEZ ET SUIVEZ TOUTES LES INSTRUCTIONS  
CONSERVEZ CES INSTRUCTIONS**

# SECTION 1 : CONSIGNES DE SÉCURITÉ

## AVERTISSEMENT

**RISQUE DE BLESSURE ACIDENTELLE OU DE NOYADE** - Les enfants et personnes handicapées ne doivent utiliser le bain de pied que sous la supervision d'un adulte.

**AVERTISSEMENT - RISQUE DE BLESSURE** - Soyez attentif lors de l'utilisation de ce bain de pied. N'utilisez ce produit que pour l'usage auquel il est destiné : un fauteuil de manucure et un appareil à utilisation commerciale et en intérieur avec arrivée et sortie d'eau pour hydromassage de pied et cheville. N'UTILISEZ PAS d'accessoires non-recommandés par le fabricant.

**AVERTISSEMENT - RISQUE D'ÉLECTROCUTION** - Ne laissez pas d'appareils électriques (Ex : sèche-cheveux, lampe, téléphone, radio, télévision) dans un rayon de 1,5 m (5 pieds) de cette unité.

**AVERTISSEMENT** - Pour réduire le risque de brûlure, incendie, électrocution et blessure sur un individu :

- Débranchez la prise mâle avant d'ajouter ou de retirer des parties de l'appareil.
- Une supervision attentive est nécessaire lorsque ce fauteuil est utilisé par ou près d'enfants, de personnes invalides ou handicapées. NE LAISSEZ PAS des enfants seuls avec l'appareil et ne les laissez pas le contrôler. Maintenez ses commandes hors de portée des enfants.
- N'utilisez pas ce fauteuil si le câble ou la prise mâle est endommagé, s'il ne fonctionne pas correctement, est tombé ou a été endommagé, ou s'il est tombé dans l'eau. Renvoyez le meuble au centre de service pour un examen et une réparation.
- Maintenez le câble loin des sources de chaleur.

## AVERTISSEMENT

- NE CHERCHEZ PAS à récupérer un objet électrique tombé dans l'eau. Débranchez immédiatement l'objet.
- N'INSÉREZ rien et NE LAISSEZ rien TOMBER dans les ouvertures de jets d'eau, ni dans aucune autre ouverture.
- N'UTILISEZ PAS l'appareil s'il n'a pas été complètement installé ou si l'eau n'est pas à plus de 2,5 cm au-dessus des jets d'eau.
- NE REMPLISSEZ PAS le bassin plus que nécessaire.
- NE MONTEZ PAS sur ou dans le bassin, ou sur le repose-pied.
- NE LAISSEZ PAS l'appareil sans surveillance pendant son utilisation.
- N'UTILISEZ PAS l'appareil en extérieur.
- NE MODIFIEZ PAS les commandes de l'utilisateur.
- Pour éviter toute blessure, soyez attentif au moment d'entrer et de sortir du fauteuil et du bain de pied.
- Soyez attentif au moment d'ajuster la position du fauteuil. Assurez-vous toujours que les roues sont bloquées au moment où vous ou votre client entrez ou sortez du fauteuil. Lors des ajustements, maintenez tout l'équipement et les membres du corps éloignés des parties en mouvement.
- Il est important de nettoyer et désinfecter les jets d'eau et le bassin après chaque utilisation.
- L'hydrothérapie doit être une expérience plaisante et confortable. Si vous ou votre client ressentez une douleur ou un inconfort lors de l'utilisation du bain de pied, mettez-y fin immédiatement et consultez un médecin.
- Consultez un médecin si vous ou votre client êtes diabétique, avez une mauvaise circulation sanguine, si vos pieds ou vos jambes sont enflammés, si vous avez une blessure ouverte ou si vous ignorez si vous pouvez utiliser l'équipement d'hydromassage.
- Assurez-vous que le câble et la prise mâle sont en bon état et ne risquent pas d'être endommagés lors de l'utilisation. Évitez de placer le câble sur les voies de déplacement pour éviter qu'il ne se trouve sur le chemin de qui que ce soit. Si le câble ou la prise est endommagé, de quelque manière que ce soit, mettez immédiatement le produit hors service.
- Ne tentez pas de le réparer. Toutes les réparations doivent être effectuées par un représentant de service autorisé.
- La chaise et la baignoire doivent rester à l'endroit. À aucun moment la chaise ou la baignoire ne doit être retournée sur le côté ou à l'envers.

L'INSTALLATEUR/PROPRIÉTAIRE EST TOTALEMENT RESPONSABLE DU RESPECT DES RÈGLES DE SON ÉTAT ET DE SA LOCALITÉ LORS DE L'INSTALLATION DE CE PRODUIT. NE PAS SE CONFORMER À CES INSTRUCTIONS PEUT ANNULER LA GARANTIE.

**LISEZ ET SUIVEZ TOUTES LES INSTRUCTIONS  
CONSERVEZ CES INSTRUCTIONS**

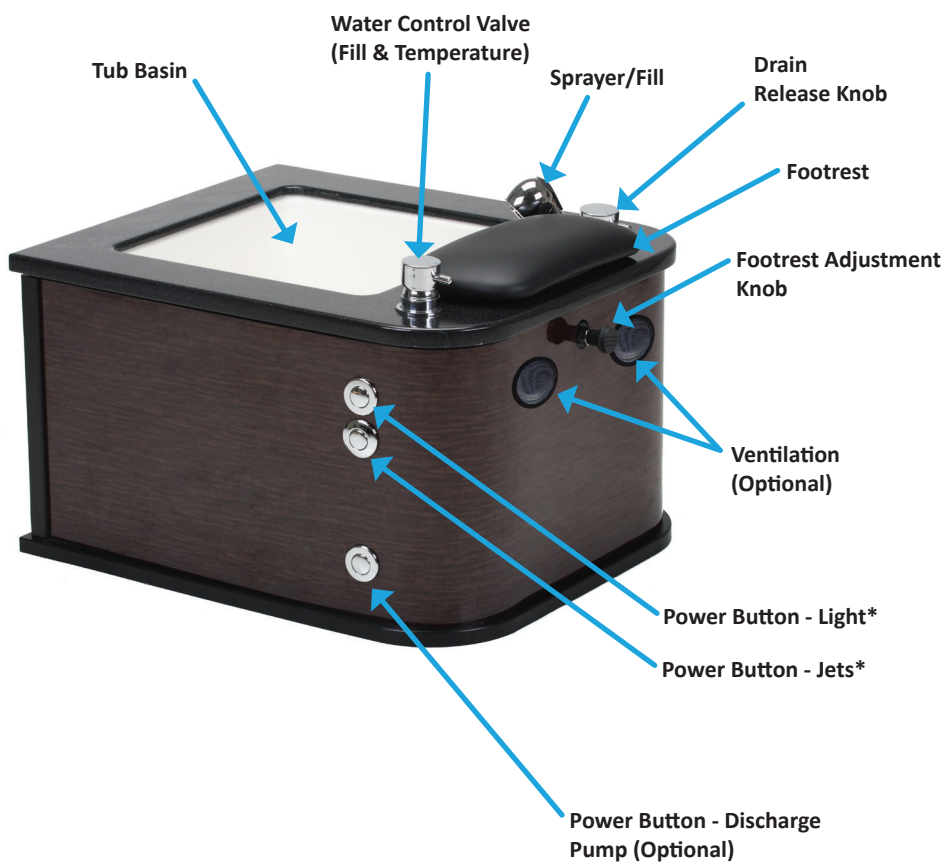
## SECTION 2: PRODUCT OVERVIEW

|                                   | Mystia                                                                            | 5th Avenue                                                                        |
|-----------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Product Image*                    |  |  |
| Chair Overall Dimensions          | 45.5"H x 30.25"W x 35"D                                                           | 48"H x 32"W x 36.75"D                                                             |
| Tub Overall Dimensions            | 15.5"H x 22"W x 26.5"D                                                            | 15.5"H x 22"W x 26.5"D                                                            |
| Tub Basin Dimensions              | 9"D x 14.75"W x 15"L                                                              | 9"D x 14.75"W x 15"L                                                              |
| Seat Height (from floor)          | 24" H                                                                             | 24" H                                                                             |
| Location of Tilt Lever (Optional) | Outside panel on the right-hand side                                              | Outside panel on the right-hand side                                              |
| Tilt Angle (Optional)             | 20 degree tilt range                                                              | 20 degree tilt range                                                              |
| Cushioning                        | Strata™ Memory Foam Cushioning System                                             | Strata™ Memory Foam Cushioning System                                             |
| Upholstery                        | Natursoft®                                                                        | Ultraleather® or Promessa®                                                        |
| Other Options                     | Relaxor® Heat/Massage<br>Discharge Pump<br>Swingaway Nail Trays                   | Relaxor® Heat/Massage<br>Discharge Pump<br>Swingaway Nail Trays                   |

*\*all products shown with optional accessories and/or finishes. Measurements may vary due to natural material variations*

## SECTION 2: PRODUCT OVERVIEW

### Plumbed Tub Overview



\*Features are on hydrotherapy tub only

# SECTION 3: OPERATING INSTRUCTIONS

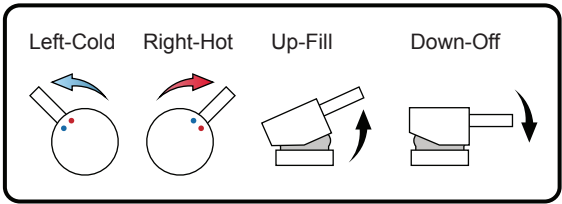
## Water Control Valve (Fill & Temperature)

The water control valve is OFF when pointing DOWN. Water dispenses when you pull the valve UP. Hot water is dispensed when the valve is turned to the RIGHT. Cold water is dispensed when the valve is turned to the LEFT.



### CAUTION

There is no automatic shutoff with the water fill valve. You **MUST** turn the valve OFF after the tub is filled to prevent overflow and/or flooding. Do not walk away from the tub when it is filling with water. An adequate drainage system must be provided to deal with overflow water.



## Pipeless Jets (Hydrotherapy Tub Only)

Pressing the On/Off button once will start the jets, and pressing the button again will turn the system off. Turn on the jets **ONLY AFTER** the tub is filled with water, and ensure you turn the jets OFF before draining the tub.



### CAUTION

Running the jets without filling the tub with water can damage or destroy the jets. Ensure that a **MINIMUM** of one (1) inch of water is above the jets prior to use.



Power Button - Jet

## Chromasoothe Light (Hydrotherapy Tub Only)

Pressing the light button once will turn the light to the default Bright White color. Press the button again to cycle to the next color mode, in the following order:

1. Bright White
2. Aqua Blue
3. Soothing Blue
4. Ocean Blue
5. Majestic Gold
6. Shamrock Green
7. Fiery Red
8. Chameleon Mode
9. Party Mode

Power Button -  
Light



To reset, turn lights off for 5 seconds and turn back on. Lights will flash 4 times and return to Bright White.

## SECTION 3: OPERATING INSTRUCTIONS

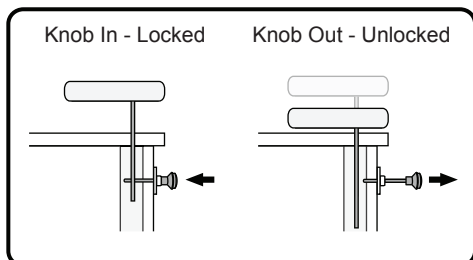
### Adjustable Locking Footrest

There are four locking positions on the footrest. It is controlled by the locking knob on the front of the tub. Pulling the knob will free the footrest to move up or down to the desired position. Releasing the knob will lock it into position.



#### CAUTION

Be careful of pinch points when adjusting the footrest. Always ensure the footrest is supported until the knob is securely locked into place.



### Drain Release Knob

Turn the knob to close the drain when filling the tub. Turn the handle the opposite way to open the drain and empty the tub.



### Discharge Pump (Optional)

The discharge pump is controlled by the button next to the remote drain handle. Before pressing the discharge pump to empty the tub, first open the drain with the remote drain handle and let the water start draining toward the pump. Wait approximately 5-10 seconds for the pump to register, then push the discharge pump button.



# SECTION 3: OPERATING INSTRUCTIONS

## Rolling the Pedicure Chair

Your pedicure chair is mounted on four (4) casters/wheels. The two (2) locking casters are located at the rear of the chair.

These casters allow the chair to roll smoothly back and forth over the top of the stationary pedicure tub. The locking casters only roll forward and backward, and do not swivel. Make sure the chair lines up directly over the tub and rolls parallel to it. The chair comes equipped with heavy duty plastic tub guards to protect both the chair and tub.



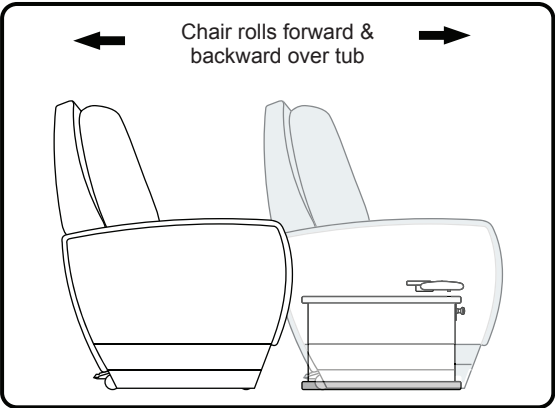
Be careful of pinch points when rolling the chair back and forth.

### Locking the wheel

With your foot, press **DOWN** on the foot brake.

### Unlocking the wheel

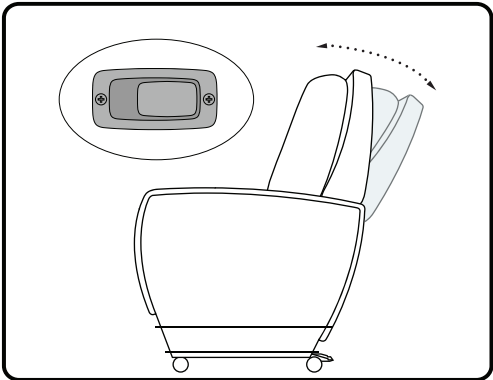
With your foot, push **FORWARD** on the brake release.



*\*generic diagram for illustration purposes only - chair model varies*

## Pneumatic Back Tilt (Optional)

Locate the lever on the right side of the chair (may be inside or outside the armrest depending on model). While sitting in the chair, pull the lever and lean on the back rest until you have reached the desired angle. Pulling the lever again and taking your weight off the back rest will return the back rest to its original upright position.



*\*generic diagram for illustration purposes only - chair model varies*

# SECTION 3: OPERATING INSTRUCTIONS

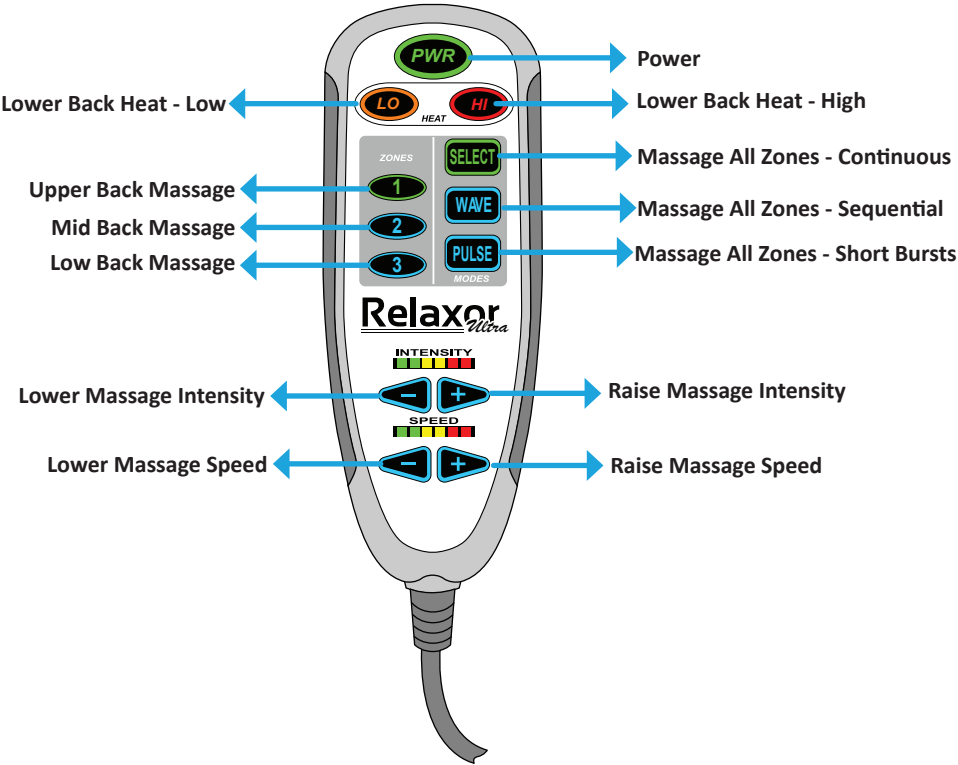
## Relaxor® Heat & Massage (Optional)

The following diagrams illustrate the ease-of-use and functionality that the Relaxor® system provides to you and your clients.



### RISK OF ELECTRIC SHOCK

Keep hand control and all electrical components away from water.



| Symbol       | Description                                  |
|--------------|----------------------------------------------|
|              | • Massage 15 Minute Timer (Standard)         |
|              | • Massage 30 Minute Timer (Hold Down Button) |
| Green Light  | • Indicates Active Button                    |
| Blue Light   | • Indicates Normal Standby                   |
| Red Light    | • Indicates High Mode                        |
| Orange Light | • Indicates Low Mode                         |

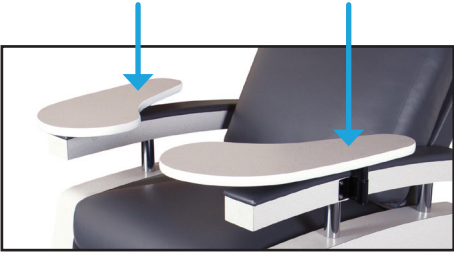
# SECTION 3: OPERATING INSTRUCTIONS

## Swingaway Manicure Trays (Optional)

The Swingaway Manicure Trays are a convenient way to offer manicure services in your pedicure chair. Each tray has a post at the narrow end that can be dropped into the receivers attached to the armrests. When not in use, your chair is equipped with convenient storage receivers towards the back of the armrests.

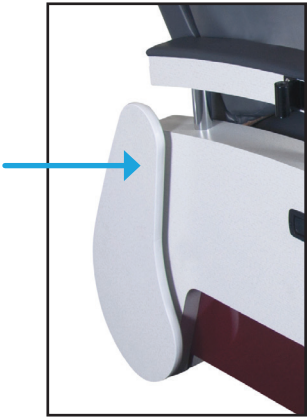
### To Set Up:

Insert the tray post into the receiver and push straight down to secure.



### To Store:

Insert the tray post into the storage receiver, and push all the way in to prevent the tray from falling out.



### To Remove:

Lift tray evenly with one hand placed on either side of the receiver. Tray may get stuck if only lifted from one side.

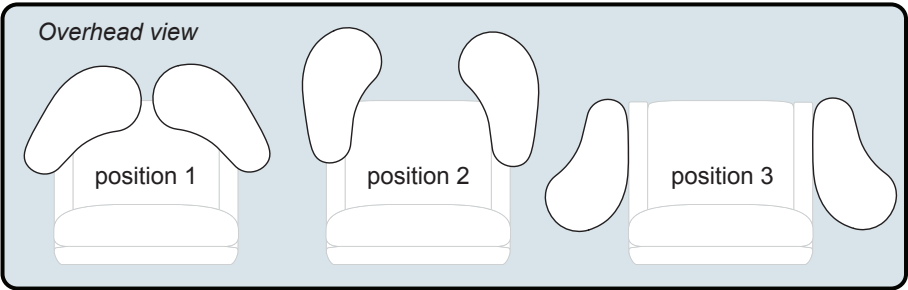
## Tray Positioning

The manicure trays can easily be swiveled to any position that is desired. Below are the most commonly used tray positions and their functions.

**Position 1:** Places trays closer to the client and allows the magnetic center tray to be attached.

**Position 2:** Places trays closer to the technician and provides more room for the client.

**Position 3:** Allows the trays to function as extended armrests or table.



## SECTION 3: OPERATING INSTRUCTIONS

### Magnetic Center Tray (Optional)

The Magnetic Center Tray provides even more surface area for your manicure services. If ordered, at the time of manufacturing both your Swingaway Manicure Trays and Center Tray will be equipped with embedded magnets to hold the trays into a locked position.

**To Set Up:** Place the center tray on the Swingaway Manicure Trays, and move it slightly back and forth until the magnets “catch”.

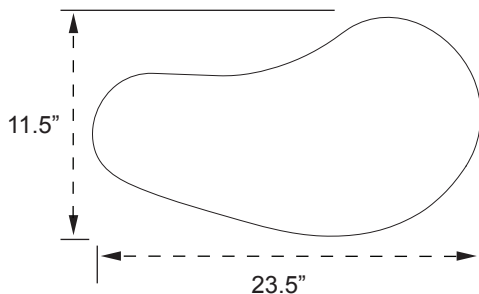
The finished configuration will look like the photo below:



**To Store:** Place tray on the hooks located on the back of the chair.



### Swingaway Manicure Tray Dimensions



## SECTION 4: CARE & MAINTENANCE

### Tub Cleaning Guide

#### CAUTION

Always refer to your state and local codes for specific cleaning requirements. NEVER USE abrasive cleaners on any surface area. Failure to comply can cause damage and void your warranty.

The removable jet assembly MUST be placed into the motor housing in the correct order and position or the jet may be damaged. This will NOT be covered by any Living Earth Crafts warranty. Never turn the jet on without adequate water in the basin. There must be at least one (1) inch of water above the motor housing.

### Recommended Cleaning and Disinfecting Products

Your state board requires disinfecting of your pedicure basin. Living Earth Crafts recommends "Splish Splash One-Step Disinfectant."

While other EPA registered products are available for maintaining pedicure tubs, we have found Splish Splash to be the most effective, multi-purpose and economical product on the market.

### Products NOT Recommended

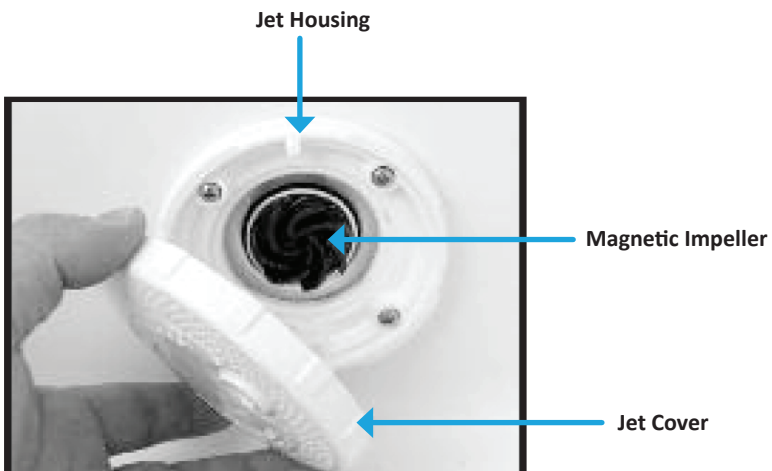
- Silicate based bath additives/scrubs - may void warranty.
- High foam agents (use only low foam solutions).
- Abrasive cleaners that might damage the system components, and scratch/dull the basin surface (major scratches will require professional refinishing).
- To avoid discoloration, products with petroleum distillates must not remain on surfaces.

### Foot Bath Additives

Provide an enhanced pedicure experience with essential oils, aromatherapy, and other additives, knowing all residue can be easily removed. The foot bath can be used with most foot and skin care products, provided that the cleaning protocols and local codes are strictly followed.

### Tub Liners

Tub liners may be used with this system - it must sit between the housing and the impeller.



## SECTION 4: CARE & MAINTENANCE

### Tub Cleaning Guide

#### Cleaning After Each Use/Client

1. Drain the tub of all water.
2. Rotate the jet cover to unlock. (Fig. 1)
3. Remove the jet cover. (Fig. 2)
4. Remove the magnetic impeller/rotor from the jet case. (Fig. 3)
5. Place jet cover and impeller/rotor into a sink. Use a non-abrasive antibacterial cleaner and clean brush to remove any visible residue. Rinse with fresh water, and dry with a clean paper towel.
6. Use a non-abrasive antibacterial cleaner and clean brush to scrub and clean the tub basin, drain stopper, and light casing, followed by a rinse with fresh water.
7. Reinstall the magnetic impeller/rotor.
8. Reinstall the jet cover by aligning at the 10 o'clock position. Maintain even pressure and rotate jet cover to lock into place at the 3 or 9 o'clock position.
9. Refill the tub with clean water and add the correct amount (read manufacturer label for mixing instructions) of an EPA-registered liquid disinfectant that is labeled as a bactericide, fungicide, and virucide. Turn on the jets to circulate the water for at least 10 minutes.
10. Drain the tub, rinse with fresh water, and wipe dry with a clean paper towel.

**IMPORTANT: Jets will not run if not locked into place properly.**

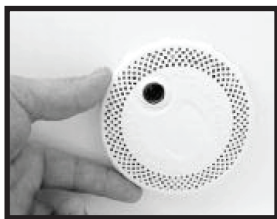


Fig. 1



Fig. 2



Fig. 3

#### Cleaning Every Other Week

1. Fill tub with water and one-third (1/3) cup of 5.25% chlorine bleach for each one (1) gallon of water. (An alternative to bleach would be an EPA-registered disinfectant with demonstrated bactericidal, fungicidal, and virucidal activity.)
2. Turn on the jets to circulate the solution for 5-10 minutes and then sit for 6-10 hours.
3. Drain the basin, rinse well with fresh water, and wipe dry with a clean paper towel.

# SECTION 4: CARE & MAINTENANCE

## Pedicure Chair Cleaning & Ongoing Maintenance



### RISK OF ELECTRIC SHOCK

Always unplug this furnishing from the electrical outlet before cleaning.



DO NOT USE acetone, paint thinner, bleach, “Armor All” type cleaners, or industrial cleaners. These will damage the upholstery’s protective coating.

Do not place nail care products on the Foot Bath.

Extended exposure to chemicals can damage the basin, footrest, and/or upholstery. Failure to comply with all cleaning instructions can cause damage to your foot bath and pedicure chair, and void the warranty.

Your pedicure chair is relatively maintenance free. However, to ensure your chair will continue to function properly and keep its appearance, we recommend the following:

| Category                 | Care Recommendation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Upholstery               | <p>Remove day-to-day dirt and smudges with a mild soap and water solution. For tough stains and to disinfect, use a (100 to 1) water to bleach solution. Spray a damp cloth with the solution to clean.</p> <p>After each cleaning, gently wipe the upholstery with a damp cloth and clean water, then allow upholstery to air dry before using or storing.</p> <p>For more difficult stains, please contact your dealer or please call us directly for guidance. For best results, use only the products suggested above.</p> |
| Laminate                 | <p>Never use abrasive cleaners. A mild liquid detergent and warm water will clean soiled surfaces. To avoid discoloration, cleaners containing petroleum distillates must not remain on surfaces.</p>                                                                                                                                                                                                                                                                                                                          |
| Wood                     | <p>To maintain the wood finish and retouch scratches, use a high quality furniture wax.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Electronics              | <p>Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust.</p>                                                                                                                                                                                                                                                                                                                                                                                 |
| Lubrication & Mechanical | <p>If necessary, lubricate wheel joints, casters, and other mechanical parts with a light machine oil. Periodically check and ensure all visible bolts remain tightened.</p>                                                                                                                                                                                                                                                                                                                                                   |

## SECTION 4: CARE & MAINTENANCE

### Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with your product, determine possible causes, and find a solution.

In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the issue yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first at (800) 358-8292, (760) 597-2155 Int'l.

| Issue                                     | Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No Power to Relaxor/Relaxor Not Operating | <ol style="list-style-type: none"><li>1. Ensure the power cord is properly plugged into an operational grounded power supply/outlet.</li><li>2. Check GFCI reset and circuit breakers or fuses.</li><li>3. Ensure the outlet in your room is receiving power. This can be done by plugging in a small appliance and turning it on.</li></ol>                                                                                                                          |
| No Power to Jets/Jets not Operating       | <ol style="list-style-type: none"><li>1. Ensure the power cord is properly plugged into an operational GFCI power supply/outlet.</li><li>2. Check GFCI reset and circuit breakers or fuses.</li><li>3. Check jets are locked into the 9 o'clock or 3 o'clock "run" position.</li><li>4. Ensure magnetic rotor/impeller is correctly installed in the case.</li><li>5. Reset the motors by unplugging the system, waiting 5 seconds, then plugging in again.</li></ol> |
| Excessive Noise from Jets                 | <ol style="list-style-type: none"><li>1. Remove jet assembly and inspect for dirt buildup, debris, or damage.</li><li>2. Follow cleaning instructions or replace if necessary.</li></ol>                                                                                                                                                                                                                                                                              |
| Water Leakage                             | <ol style="list-style-type: none"><li>1. Check and ensure all visible bolts are tightened.</li><li>2. Call a plumber to determine the source of the leak.</li><li>3. If the leak is from the jet system, contact LEC customer service.</li></ol>                                                                                                                                                                                                                      |

## SECTION 4: CARE & MAINTENANCE

### Electrical Specifications

| Spec                                        | North America                                                               | Europe/Asia               |
|---------------------------------------------|-----------------------------------------------------------------------------|---------------------------|
| Input Voltage                               | 120 VAC                                                                     | 220 VAC                   |
| Input Frequency                             | 60 Hz                                                                       | 50 Hz                     |
| Total Consumption - All Options             | 9.5 Amps Max                                                                | 5.2 Amps Max              |
| Consumption - Chair & Hydrotherapy Tub Only | 4 Amps Max                                                                  | 2.2 Amps Max              |
| Consumption - Relaxor                       | Additional 4 Amps (Max)                                                     | Additional 2.2 Amps (Max) |
| Consumption - Discharge Pump                | Additional 1.5 Amps (Max)                                                   | Additional 0.8 Amps (Max) |
| Motor Design                                | Single speed, electronic spherical DC motor with magnetic rotor impeller    |                           |
| Motor Materials                             | Thermoplastic jet, motor, and case assembly; stainless steel rotor impeller |                           |
| Motor Safety Features                       | Safety shutoff sensor, dry-run/thermal overload protection                  |                           |
| Supply Connections                          | 1/2" NPT (Recommended) / 1.27 cm                                            |                           |
| Drain Outlet                                | 1.5" / 3.81 cm                                                              |                           |

### Compliance Information

|                                                                                                                   |                                         |
|-------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| <br><b>Intertek</b><br>5003418 | Conforms to<br>UL STD 1951              |
|                                                                                                                   | Certified to CSA STD<br>C22.2 No. 218.2 |

## SECTION 4: CARE & MAINTENANCE

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### Warranty Information

Living Earth Crafts (LEC) offers an industry best warranty on all pedicure units.

- Motors and controls, actuators, foam and upholstery are warranted for two (2) years, including parts and labor unless otherwise noted.
- Glass parts are warranted for one (1) year.
- Accessories and replacement parts are warranted for ninety (90) days from date of shipment.

Living Earth Crafts may repair or replace defective components at our discretion. Living Earth Crafts will return the warranted product, standard shipping pre- paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound.

#### **Excluded from Limited Warranty:**

1. Unauthorized repairs.
2. Damage due to freight, accident, natural disaster, and/or abuse.
3. Damage or malfunctions due to improper installation including but not limited to, failure to comply with all national, state, and local plumbing, electrical, and building codes.
4. Fading, discoloration, or staining of any part due to improper water additives, hard water, or harmful cleaning agents or chemicals.
5. Damage to drain pump due to obstruction in drain hose and/or debris in pump impeller housing.

**Parts and/or circumstances for which labor is NOT COVERED - Parts noted below are simple to replace and DO NOT require a service technician:**

- |                              |                                                                             |
|------------------------------|-----------------------------------------------------------------------------|
| • Jet cover and/or impeller  | • Faucet cartridge and/or filler-sprayer                                    |
| • Footrest/leg supports      | • Relaxor                                                                   |
| • On/off air actuated button | • Any LED light                                                             |
| • Black plastic parts        | • Handheld control wands                                                    |
| • Manicure trays             | • Any international shipment including but not limited to Canada and Mexico |
| • Replacement upholstery     |                                                                             |

All warranties are limited to repair or replacement, at Living Earth Craft's discretion, unless otherwise stated. This limited warranty applies only to pedicure chairs installed in any one of the fifty (50) States of the United States, the District of Columbia, or provinces of Canada.