

# USER MANUAL

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## Pro Salon™ Table Collection



**Pro Salon™ Designer Cabinetry Series**



**Pro Salon™ Kensington**



**Pro Salon™ Kensington +Studio**

#### Legal Notice

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# Introduction

Congratulations on your purchase of the famously versatile Pro Salon™ treatment table. The Pro Salon™ is the choice of five-star resorts and spas worldwide because it easily accommodates a wide range of treatments for massage therapists and spa professionals. With whisper silent Quietech™ hydraulic actuators, fully articulating electric salon top, and luxurious memory foam cushioning, all tables in the Pro Salon™ Collection provide truly discerning clientele with the ultimate spa experience.

Pro Salon™ tables are designed for licensed therapists and are intended to be used in a professional spa, massage studio, or similar commercial environment. While no special training is needed to operate the table, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the table to ensure the safety of both operator and client. This manual should be saved for future reference.

The Pro Salon™ table should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the warming drawer for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (800) 872-0560 for US customers, or (760) 597-2155 for international customers. We can also be reached via e-mail at [info@livingearthcrafts.com](mailto:info@livingearthcrafts.com)

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# SECTION 1: SAFETY INFORMATION

## Safety Symbols

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Living Earth Crafts product.

**IMPORTANT:** The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



Indicates an imminently hazardous situation which could result in serious or fatal injury.



Indicates a potentially hazardous situation which could result in serious injury.



Indicates a potentially hazardous situation which could result in equipment damage and/or injury.

## IMPORTANT SAFETY INSTRUCTIONS - FOR COMMERCIAL USE ONLY

Read all instructions before using this product.



### RISK OF ELECTRIC SHOCK, FIRE, AND EXPLOSION

- 1) Always unplug this furnishing from the electrical outlet before servicing.
- 2) Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
- 3) Keep the cord away from heated surfaces.
- 4) Do not use outdoors.
- 5) Do not operate where aerosol (spray) projects are being used or where oxygen is being administered.
- 6) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 7) Connect this furnishing to a properly grounded outlet only.

## SERVICING A DOUBLE INSULATED PRODUCT

- This is a double-insulated product, with two systems of insulation instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product.
- Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace.
- To reduce the risk of electrical shock, this furnishing has a polarized plug (one blade wider than the other. This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

# SECTION 1: SAFETY INFORMATION

## WARNING

**To reduce the risk of burns, fire, electric shock, or injury to persons:**

- 1) Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- 2) Do not operate this equipment unless properly trained.
- 3) Install this furnishing in treatment area not accessible to the public.
- 4) Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
- 5) This product does not have "pinch point" protection. Only operate when no possibility of any portion of the body could be caught and injured while moving the table top upward/downward, or activating the back/foot tilt.
- 6) Do not use this furnishing to support video equipment such as televisions or computer monitors.
- 7) Never attempt to use the Head or Leg lift section to support concentrated weight such as sitting or standing

## CAUTION

- 1) When lowering any section of the table, make sure that no supplies or any part of yours or your client's body is between the top of your table and its base. This could result in injury, or could damage your table as well as the item. It is recommended that you always return your table top to the lowest flat position to avoid leaving the base exposed.
- 2) When lowering the table height, be sure there are no foreign obstacles underneath your table that could obstruct it from lowering completely. This could damage your table.
- 3) Never set anything under the table frame to avoid collision if lowered.
- 4) Never operate your table on an uneven surface. Adjust the leveling feet so that your table is stable.
- 5) Never raise the head or leg section with a client in the prone position (face down.)
- 6) Never use or store your table in a wet or very humid environment. Water and excessive moisture can damage the wood cabinet and electrical components. Evidence of exposure to water or moisture will void your warranty.
- 7) If you have purchased the Flexible Armrest Option, never use the Armrests as handholds or body support mechanisms, especially when setting clients on or off the table.
- 8) Never drop or insert any object into any opening.

## SECTION 2: PRODUCT OVERVIEW

	Pro Salon Designer Cabinetry	Pro Salon Kensington	Pro Salon Kensington +Studio
Product Image*			
Available Tops	Electric Salon	Electric Salon	Electric Salon
Top Length	73"	73"	73"
Top Width	28", 30", or 32"	28", 30", or 32"	28", 30", or 32"
Top Cushioning	Strata 4" Memory Foam	Strata 6" Memory Foam (+ 1" embedded warmer)	Strata 6" Memory Foam (+ 1" embedded warmer)
Top Corner Style	Varies (see opposite page)	Square	Square
Degree of Tilt	Back Tilt: 0° - 70° Leg Tilt: 0° - 43°	Back Tilt: 0° - 70° Leg Tilt: 0° - 43°	Back Tilt: 0° - 70° Leg Tilt: 0° - 43°
Height Range	Standard: 25" - 37" Low: 22.75" - 31.75"	26.25" - 37.5"	26.25" - 37.5"
Cord Exit Location	Head end of table	Head end of table	Head end of table
Base	7 Cabinetry Options	Craftsman Cabinet	Craftsman Cabinet
Included Accessories			
Ergonomic Hand Control	X	X	X
Hands-Free Foot Control	X	X	X
PowerPort Outlets	X	X	X
Salon Style Neck Roll	X	X	X
Embedded Table Warmer		X	X
Chromatherapy Lighting			X
Warming Drawer <sup>1</sup>			X

\*tables shown with optional accessories and/or finishes. Measurements may vary due to natural material variations.

1 - see Warming Drawer User Manual for instructions for use.

# SECTION 2: PRODUCT OVERVIEW

## Designer Cabinetry Styles

Traditional	Contemporary
	
Deluxe Classic	Cuvee
	
Modern	Craftsman
	
Mid-Century	
	

## SECTION 3: INSTALLATION

Your Pro Salon™ table comes completely assembled and ready to use.

Ensure you read and follow the unpacking instructions included with your shipment.

If you did not receive unpacking instructions, please contact LEC customer service before unpacking your table.

Once the table is unpacked, follow the “Moving Your Table” instructions below.

### Moving Your Table



Your table is very heavy - extreme caution should be used to avoid injury to yourself, others around you, and your table. DO NOT lift or move without using proper safety procedures/equipment. DO NOT turn the table on its side for any reason.

- To avoid damage to your Pro Salon™ table, it is very important that it only be lifted from certain positions on the table (marked with **BLUE** circles below)
- You may need to plug in your table and raise the table, the back section, and/or the leg section for easier access to the base for lifting purposes.
- Lift your table by grasping firmly from the bottom of the frame. Do not try to lift from the fins on the Cuvee cabinet or the cabinet doors.



### Basic Setup Instructions

Once your Pro Salon™ table is positioned for use, follow these steps:

- Plug the power cord into a grounded outlet that is properly rated for the table.
- Arrange and secure the power cord so it will not create a tripping hazard.
- Place the hand and foot controls in locations where they are safe and accessible.
- Ensure the controls are not in danger of being crushed by the lift or tilt mechanisms.
- Follow the “Leveling Your Table” instructions on the next page.

### Weight & Lift Capacities

**650 lbs.**

The Pro Salon™ is powered by a heavy-duty Quietech hydraulic lift actuators. The recommended lift capacity for the Pro Salon Collection tables is 650 lbs.

**100 lbs.**

The back section and leg section has a maximum weight capacity of 100 lbs. These sections are not meant to hold full body weight.



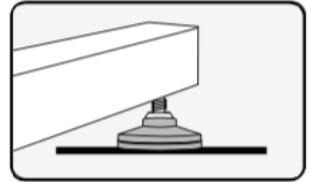
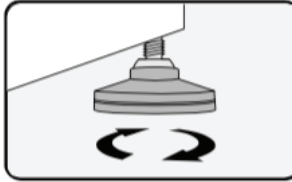
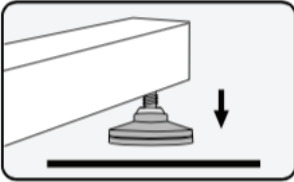
## SECTION 3: INSTALLATION

### Leveling Your Table

Leveling, or balancing, your table is very important during initial setup and routine maintenance. Your Pro Salon™ table is equipped with leveling feet that can adjust to uneven floors.

To adjust the leveler feet:

1. Place the table in the position you plan to use it.
2. To determine which foot needs adjusting, attempt to “rock” your table. If there is any movement, the leg that is lifting is the one that will need adjusting.
3. Raise table height approximately 6 inches.
4. Using your hand, or a wrench if necessary, turn the leveling foot in the needed direction. (Counterclockwise will lower the overall height, clockwise will raise the overall height)



### Rolling Casters/Wheels

If you ordered the optional rolling caster wheels, it is important that you read this section.

1. To engage the wheels, lower table to its lowest position. Your table is ready to be moved.
2. To disengage the wheels, raise table 1 or more inches. Your table is now ready to use.



Failure to disengage the wheels when client is getting on or off the table could result in injury. Keep wheels disengaged at all times when a client is entering or exiting the table, as well as while a client is on the table.

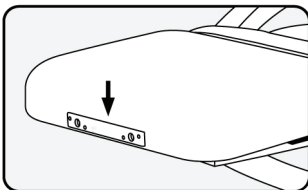
Wheels are intended for smooth surfaces only. Tables with wheels are not intended to roll over thresholds, cords, or other obstacles. Tables with wheels are not intended for use on stairs. Rolling your table over obstacles can damage your table as well as the obstacle. Rolling your table over cords can damage the cord insulation.

Use caution when rolling your table near walls or doors as damage can occur to the wall or door, as well as the table.

Living Earth Crafts will not be responsible for damage to your table or other objects damaged by misuse of wheels. Failure to use the wheels in any other manner than described above could damage your table and void your warranty. Damage to table frame caused by misuse will not be covered under warranty.

### Table Accessories

All Pro Salon™ tables come with outlets at both ends, specifically designed for providing a fixed location for FacePillow platforms, salon pillows, and other accessories.



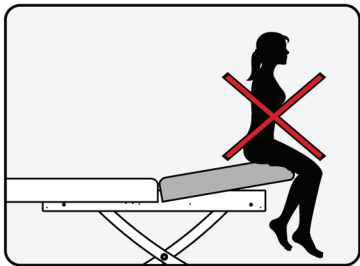
For all available accessories, please visit the Living Earth Crafts website at [www.livingearthcrafts.com](http://www.livingearthcrafts.com), or contact Living Earth Crafts customer service to request a catalog.

# SECTION 4: OPERATING INSTRUCTIONS

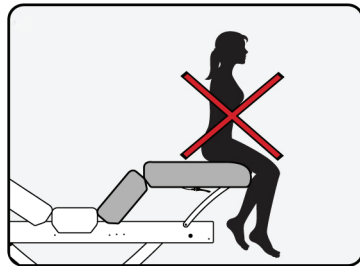
## Important Safety Notes



Always use extreme caution when making any position adjustments to your table. Ensure all body parts and objects are clear from all moving parts. The described adjustments can be done with a client on the table, but use caution to ensure that the client's weight is supported while positioning the table section(s).



Do not sit or put unnecessary amounts of pressure on the back section of the table when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the table top. Damage caused in this manner may void the warranty.



Do not sit or put unnecessary amounts of pressure on the leg section of the table when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the table top. Damage caused in this manner may void the warranty.



DO NOT store or place anything under the backrest - this can damage the top and/or tilting mechanism. This area is not designed for storage or as an area to hold accessories and/or massage supplies while performing any type of service. Placing anything in this area can cause damage to the table and/or object and will void your warranty.

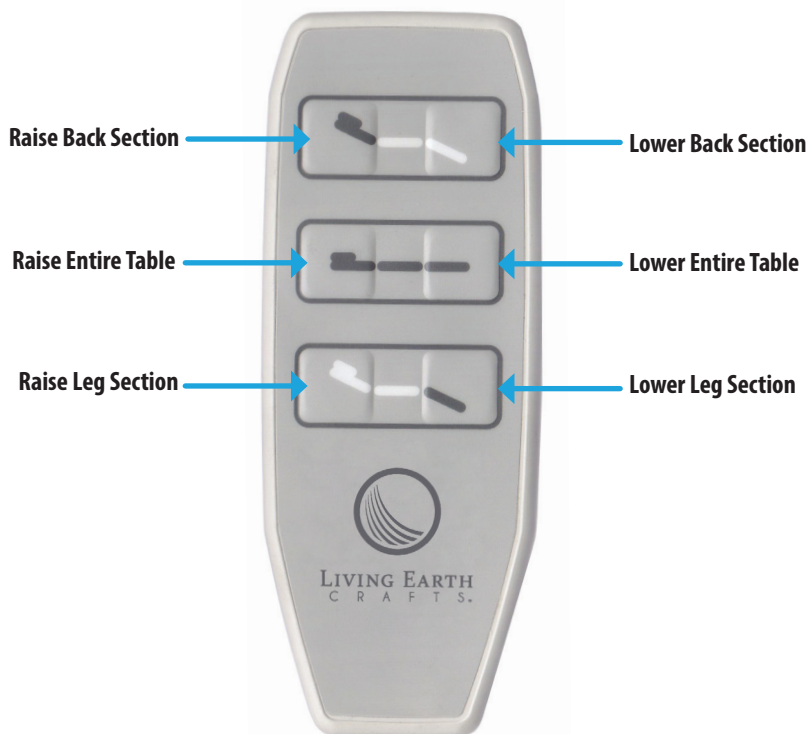
## Electrical Specifications

Spec	North America	Europe/Asia
Input Voltage	120 VAC	220 VAC
Input Frequency	60 Hz	50 Hz
Consumption (Standard)	2.7A, 324 Watts	1.5A, 324 Watts
Consumption - Warming Drawer	Additional 2 Amps	Additional 1.1 Amps
Consumption - LED Lights	Additional 0.5 Amps	Additional 0.28 Amps
Consumption - Table Warmer	Additional 0.6 Amps	Additional 0.33 Amps
Consumption - Breast Recess	Additional 2.5 Amps	Additional 1.38 Amps
Output	12-24 VDC	12-24 VDC

## SECTION 4: OPERATING INSTRUCTIONS

### Hand Control Operation

Your Pro Salon™ hand control is already connected and ready for use. See below for a description of each button's functionality.



### **WARNING**

Always use extreme caution when making any position adjustments to your table. Ensure all body parts and objects are clear from all moving parts.

### Foot Control Operation

Your Pro Salon™ foot control is already connected and ready for use. The foot control allows you to simply raise and lower the table, allowing convenient hands-free adjustments.



# SECTION 4: OPERATING INSTRUCTIONS

## Breast Recess Operation (Optional)

If your Pro Salon table is equipped with a breast recess, read the instructions below.



Always use caution when making any position adjustments while client is on the table.



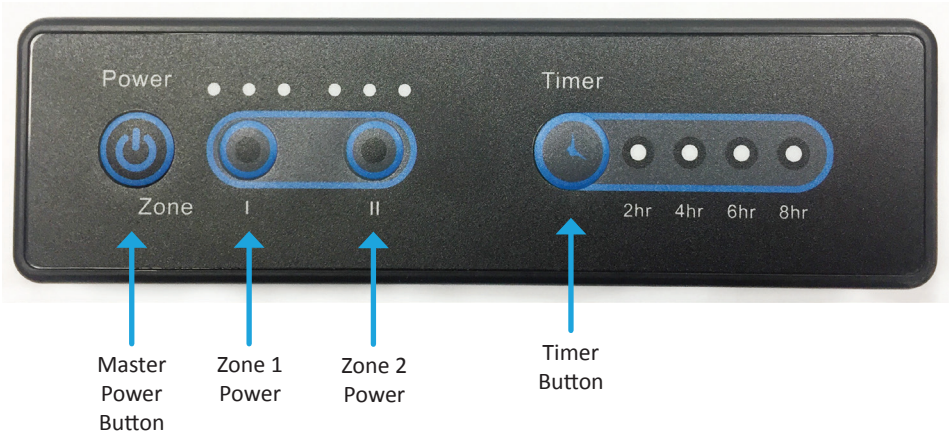
Raised Position



Lowered Position

## Dual Zone Table Warmer (Kensington & Kensington+Studio Only)

Your +Studio table is equipped with an embedded dual zone table warmer, that can be operated by the below control panel. The control panel will be mounted to your table cabinet.



**NOTE:** Zone 1 heats the back section of the table, and Zone 2 heats the leg section of the table.

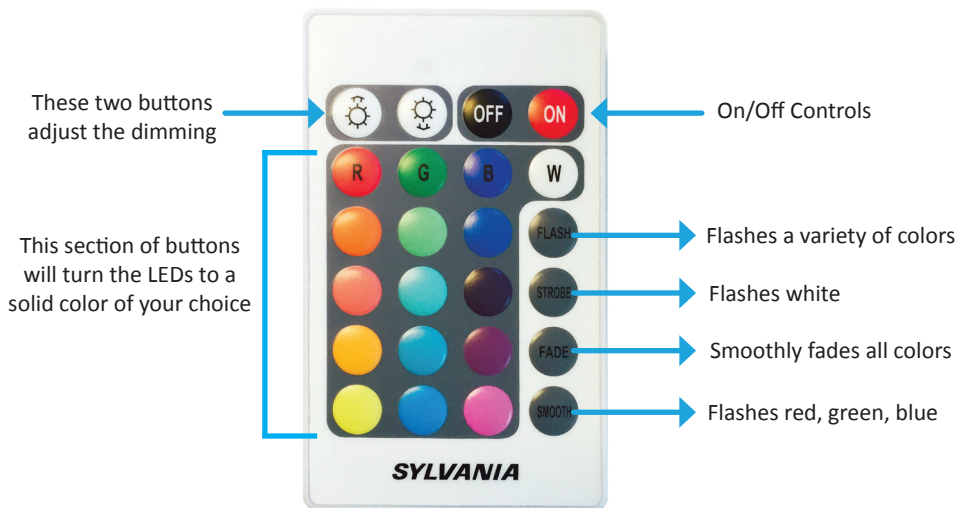
### Operating Instructions

1. Press master power button - this will turn on zone 1 and 2 to low heat, with a 2 hour timer.
2. Press zone 1 or zone 2 power buttons to choose different heat levels.
3. Press the timer button to choose different timer intervals.
4. Press the master power button again to turn off the table warmer. (Note: when you turn the table warmer back on again, it will remember your last settings.)

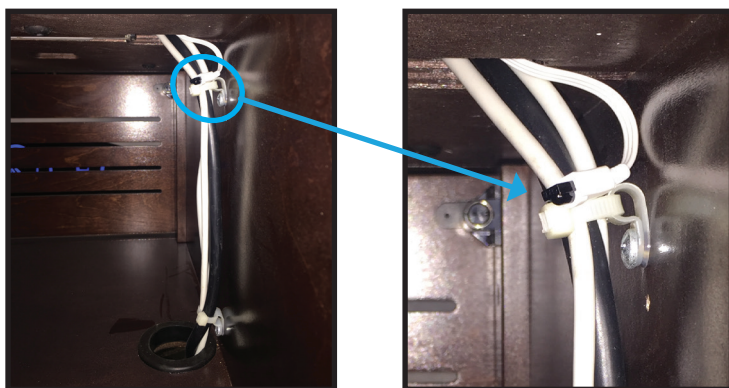
## SECTION 4: OPERATING INSTRUCTIONS

### LED Chroma Lighting Hand Control Operation (Kensington+Studio Only)

Your +Studio table is equipped with color-changing LED accent lighting, allowing you to match any decor or client preference. With the remote, the user can change the color to any one of 16 colors, or use the preset color changing patterns. See below for instructions on how to use the included remote control:



**NOTE:** The LED remote control works with infrared and requires an unobstructed line of sight to the receiver. The LED receiver can be found in the cabinet to the left of the warming drawer



## SECTION 5: CARE & MAINTENANCE

### Cleaning & Ongoing Maintenance



#### RISK OF ELECTRIC SHOCK

Always unplug this furnishing from the electrical outlet before cleaning.



DO NOT USE acetone, “Armor All” type cleaners, citrus-based cleaners, or industrial cleaners. These can seriously damage the upholstery. Such damage would not be covered under warranty.

With proper maintenance, your Pro Salon™ is designed to give you years of trouble-free operation. To ensure your table will continue to function properly and keep its appearance, we recommend the following.

Category	Care Recommendation
Upholstery	<p>Remove day-to-day dirt and smudges with a mild soap and water solution. For tough stains and to disinfect, use a (100 to 1) water to bleach solution. Spray a damp cloth with the solution to clean.</p> <p>After each cleaning, gently wipe the upholstery with a damp cloth and clean water, then allow upholstery to air dry before using or storing.</p> <p>For more difficult stains, please contact your dealer or please call us directly for guidance. For best results, use only the products suggested above.</p>
Wood	<p>To maintain the wood finish and retouch scratches, use a high quality furniture wax.</p>
Electronics	<p>Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust.</p>
Lubrication & Mechanical	<p>The stainless steel legs should be cleaned and lubricated often to maintain smooth raising and lowering of your table.</p> <p>To clean, raise the table to its highest position. Spray WD-40 on the exposed legs, then wipe with a lint-free cloth from top to bottom several times. Ensure no foreign material is stuck to the surface. (WD-40 applied thick and left for 1 minute will help loosen most common materials.)</p> <p>To lubricate, raise table to its highest position. Lubricate the exposed legs using lithium grease, and raise/lower the table 2-3 times to distribute the lubricant. Wipe off excess at bottom of each leg.</p> <p><b>DO NOT USE soap and water for cleaning the legs.</b></p>
Leveling Feet	<p>Regularly check to ensure the table is level and stable.</p> <p>See page 7 for leveling instructions.</p>

# SECTION 5: CARE & MAINTENANCE

## Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with your table, determine possible causes, and find a solution.

In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the table yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first at (800) 358-8292, (760) 597-2155 Int'l.

Issue	Solution
Table does not raise or lower	<ol style="list-style-type: none"><li>1. Ensure the table is plugged in.</li><li>2. If using a dimmer switch, ensure it is turned to full power.</li><li>3. Ensure the outlet in your room is receiving power. This can be done by plugging in a small appliance and turning it on.</li><li>4. Ensure the switch on the attached power strip is turn on.</li><li>5. Check the fuse or circuit breaker for blown fuse or tripped breaker.</li><li>6. Ensure the controls are securely plugged into the junction box.</li></ol>
Table does not raise or lower evenly	The hydraulic system may need repair. Do not attempt to repair it. Call Living Earth Crafts Customer Service.
Table does not operate in accordance with handset	<ol style="list-style-type: none"><li>1. Ensure the handset is plugged into the receptacle nearest the power cord in the junction box, located under the table in the cabinet area. (Note: the foot pedal can be plugged into either of the next two sockets.)</li><li>2. Ensure the handset is securely plugged into the junction box.</li><li>3. If only one or two of the functions work, even though the controls are plugged in properly, the junction box may be faulty. Do not attempt to repair it. Call Living Earth Crafts Customer Service.</li></ol>

## Warranty Information

Living Earth Crafts (LEC) offers an industry best warranty against defects in materials, design, and workmanship, to the original owner, as follows:

- Frame - limited lifetime warranty\*
- Foam and upholstery covering - warranted for three (3) years
- Motors, controls, electronics - warranted for two (2) years, including parts and labor
- Accessories and options - warranted for one (1) year, unless otherwise noted

LEC may repair or replace defective components at our discretion. LEC will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound. Normal wear and tear, and costs associated with maintenance procedures, and damage caused by accident, misuse, improper maintenance, harsh operating environments or neglect (which includes tears in the upholstery and damage caused by harsh chemical-based cleaners) are not covered under this warranty. All warranties are limited to repair or replacement, at LEC's discretion, unless otherwise stated.

\*Lifetime warranty applies to the original owner, as long as you own your table for 5 years after the model is discontinued, or 5 years for private label tables.