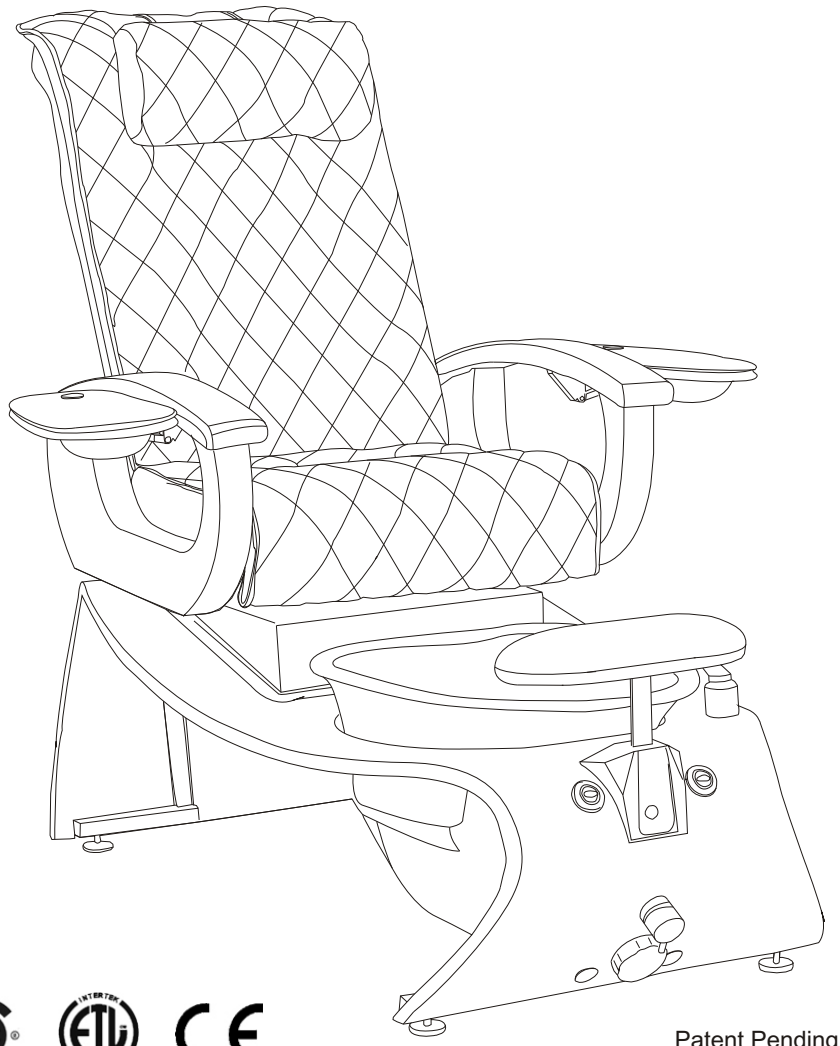
OWNER MANUAL

PLEASE SAVE THIS MANUAL
FOR FUTURE REFERENCE

Lavender™ FOOT-SPA



Patent Pending

Gulfstream

Cleanjet®, Lavender™,Gulfstream Inc® are trademarks of Gulfstream Inc.
Patent #D610697, #D600950

© 2010 All rights reserved. Design and Specifications are subject to change without notice

Table of Contents

Owner Manual

Safety and Precautions 1-2

Identifying Parts 3-4

Foot-spa Clearance 5

INSTALLATIONS

Seat Installation 6

Jet Assembly 7-8

Plumbing Connections 9-10

Operations and Use 11-12

Cleaning & Maintenance 13-14

Warranty & Service 15

SAFETY & PRECAUTION

Thank you for purchasing the Lavender spa from Gulfstream Inc. Please read the instructions carefully before installing the spa. Carefully follow the instructions, your spa will give you years of beauty and service.

This product is to be connected to a branch circuit outlet protected by a Class A GROUND FAULT CIRCUIT INTERRUPTER (GFCI), and the GFCI shall be tested regularly for continued protection and correct operation. If a Class A GFCI protected outlet is not available, DO NOT USE THIS PRODUCT! Please contact a licensed electrician for installation of a Class A GFCI according to local electric codes, or equivalent.

Warning

THIS PRODUCT IS FOR IN DOOR USE ONLY
DISCONNECT POWER SUPPLY CORD BEFORE SERVICING AND CLEANING

Foot-spa must be installed by a licensed plumber and electrician in accordance with local codes. Plumbing and Electrical Installation instructions must be adhered to in order for the warranty to be in effect and to insure the utmost in safety. Chair and spa have a maximum seating capacity of **350 pounds**.
The foot-spa is not intended to be stood in or used as a step. The portable foot-spa model is movable, standing in tub or using as a step may cause severe damage to the unit as well as possible serious injury to the person.

Warning

If a crack occurs in the glass bowl, **DO NOT** manually handle the bowl unless the proper attire is worn. Under no circumstances must the bowl be used by your customers as you can be held accountable for any injury that may occur. Gulfstream is not liable for any injury that may occur.

BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:

1. Read and follow all instructions
2. **DANGER**. To reduce the risk of injury, do not permit children to use this unit unless they are supervised at all times
3. Use this unit only for its intended use as described in this manual. Do not use attachments that are not recommended by the manufacturer.
4. Never drop or insert any object into any opening.
5. Do not block jets during whirlpool operation.
6. The unit must be connected to an electrical supply circuit that is protected by a ground fault circuit interrupter.
7. The clean jet motor is magnetically driven and is insulated twice. Therefore it does not require to be bonded. Save these instructions

Warning

1. Excessive water temperature is dangerous and should be checked BEFORE use.
2. Maximum temperature of the water should never exceed 100 degrees F.
3. Always enter and exit the Foot Spa slowly and carefully.
4. NEVER bring and / or operate any electrical devices into or near the Foot Spa.

SAFETY & PRECAUTION

GROUNDING METHODS

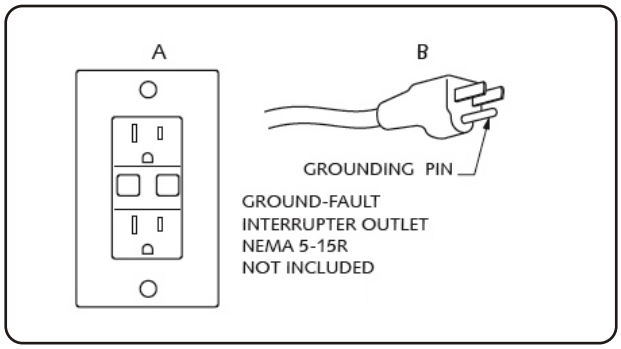
Because this unit must be connected to a circuit with a ground-fault circuit interrupter (GFCI), DO NOT use a grounding adapter.
The use of a grounding adapter is prohibited in Canada by Part I of the Canadian Electrical Code.

GROUNDING INSTRUCTIONS

This appliance must be plugged into an outlet equipped with a ground-fault circuit interrupter. The ground-fault interrupter can be in the out-let shown in illustration A or in the circuit breaker (fuse) box. If your outlet or circuit breaker (fuse) box is not equipped with a ground-fault interrupter, you must have your electrician install one.

In the event of an electrical short-circuit, the ground-fault circuit interrupter will turn off the electrical power to the unit immediately, greatly reducing the likelihood of serious injury. This appliance is for use with a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in the sketch. The outlet must be properly installed and grounded in compliance with all local codes and ordinances.

If it is necessary to use an extension cord, use only a three-wire extension cord that has a three-blade grounding plug and a three-blade grounding plug and a three-slot receptacle that will accept the plug on the appliance. Replace or repair a damaged cord.



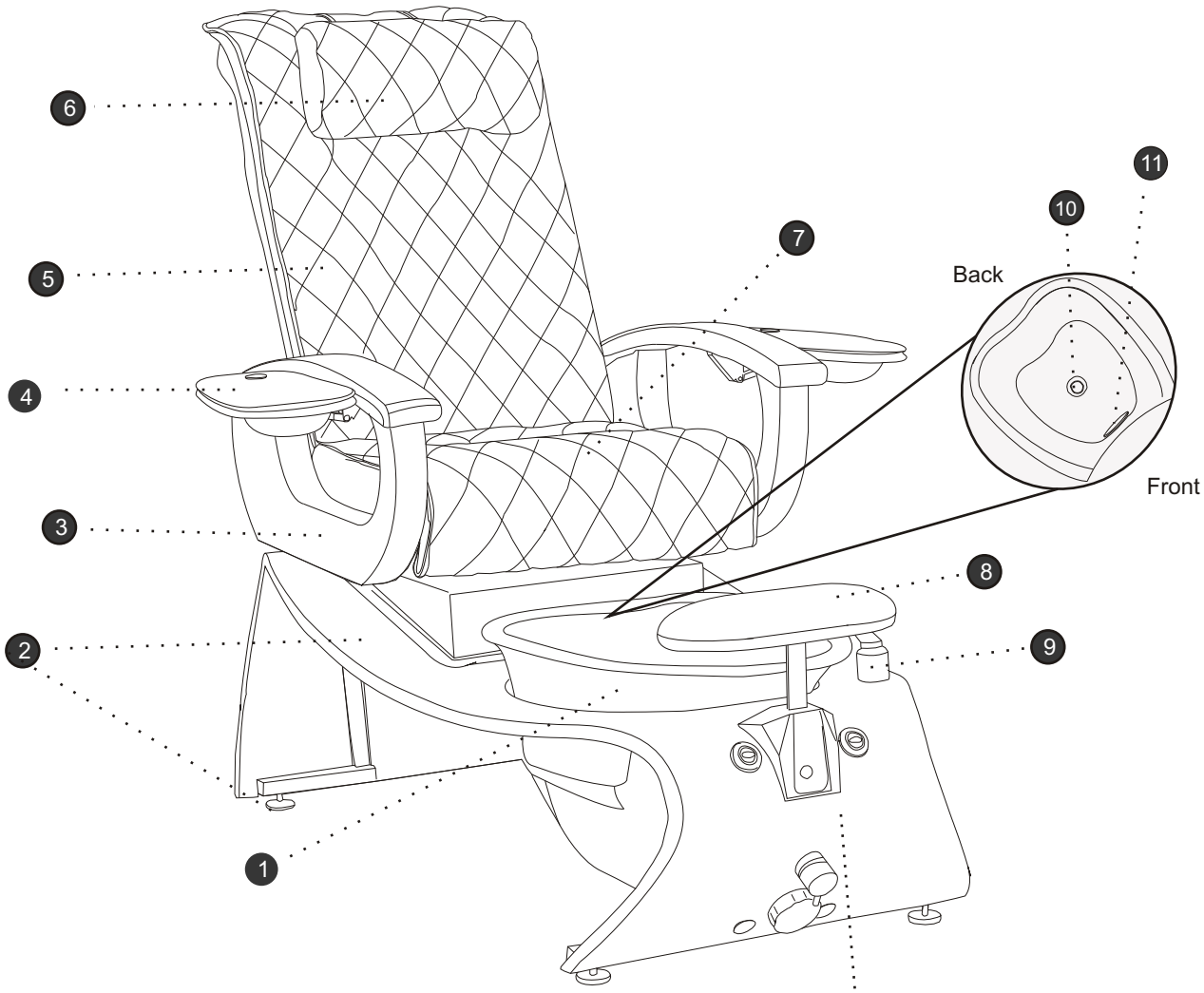
COMPLIANCE WITH LOCAL CODES OR INSPECTIONS IS THE RESPONSIBILITY OF THE PURCHASER AND/OR INSTALLER

OPERATION AND USE INSTRUCTIONS

READ AND FOLLOW ALL INSTRUCTIONS.

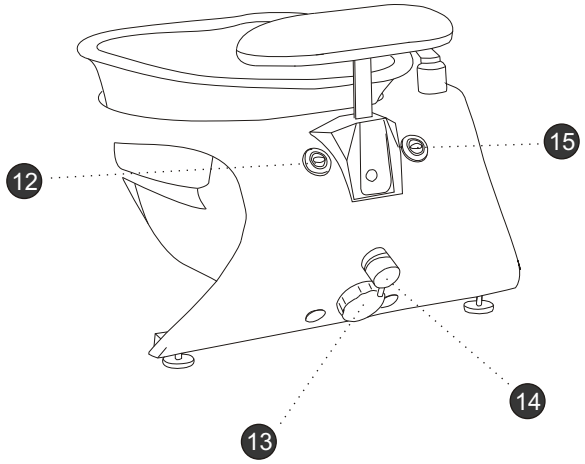
1. IMPORTANT! At the end of the day, ALWAYS turn the main power OFF!
2. DANGER: To reduce the risk of injury, do not permit children to use this unit unless they are closely supervised at all times.
3. CAUTION: This unit should not be used by persons with open wounds, cuts or sores on their feet or legs, or by persons with poor circulation, or by persons with heart conditions. If in doubt, the client should consult with his or her physician.
4. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer
5. Do no operate with a damaged cord or plug. If unit is malfunctions or is damaged in any manner, contact an authorized service representative for examination or repair.
6. Never drop or insert any objects into any opening.
7. Do not block jets during pedicure operation.
8. Water temperature should be checked before use. Water temperature should never exceed 100 degrees Fahrenheit.
9. Never bring any electrical devices into the unit or operate electrical devices near it.
10. The unit must be connected to a supply circuit that is protected by a ground-fault circuit interrupter (GFCI).
11. Connect the unit only to a properly grounded outlet. See grounding instructions.
12. Close supervision is necessary when the unit is used by, on or near children or invalids.

IDENTIFY YOUR FOOT-SPA



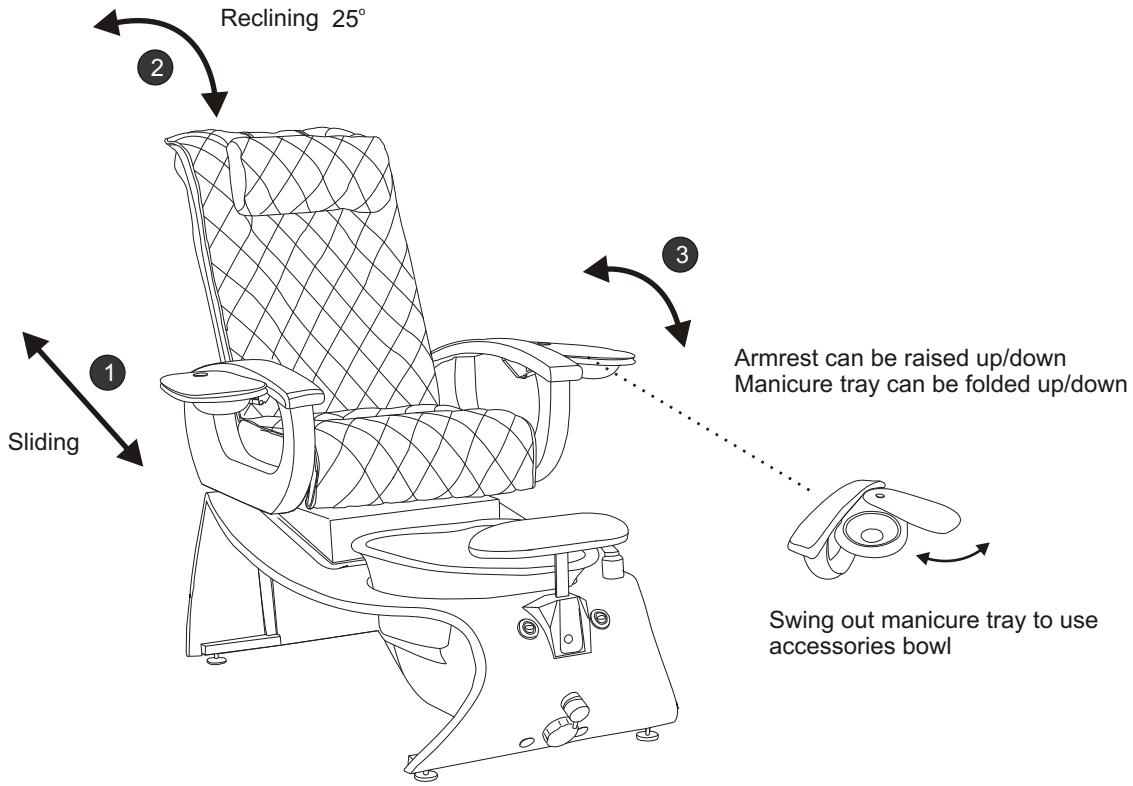
1. Glass Bowl
2. Contemporary Base with height adjustable
3. Armrest
4. Folding Manicure Tray with Bowl
5. Backrest & Massage
6. Headrest Pillow
7. Seat Cushion
8. Adjustable Footrest
9. Deluxe Hand-spray
10. Drain
11. Jet
12. Discharge Control (Optional)
13. Drain Control
14. Water Control
15. Jet Control

Control Panel

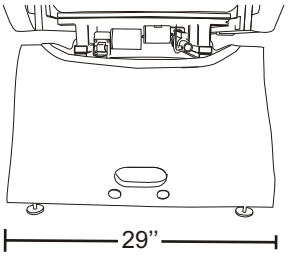


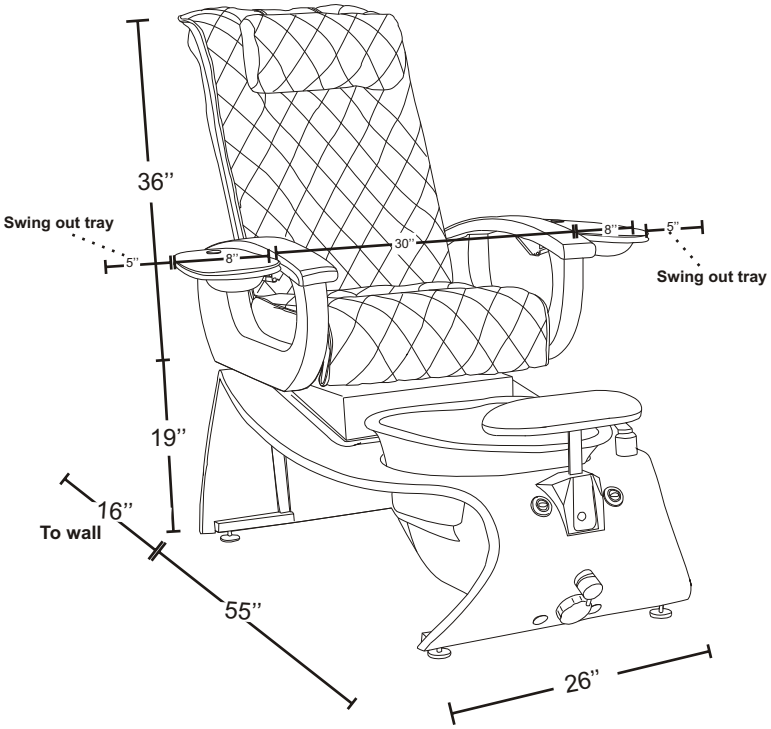
IDENTIFY YOUR FOOT-SPA

SEAT OPERATION

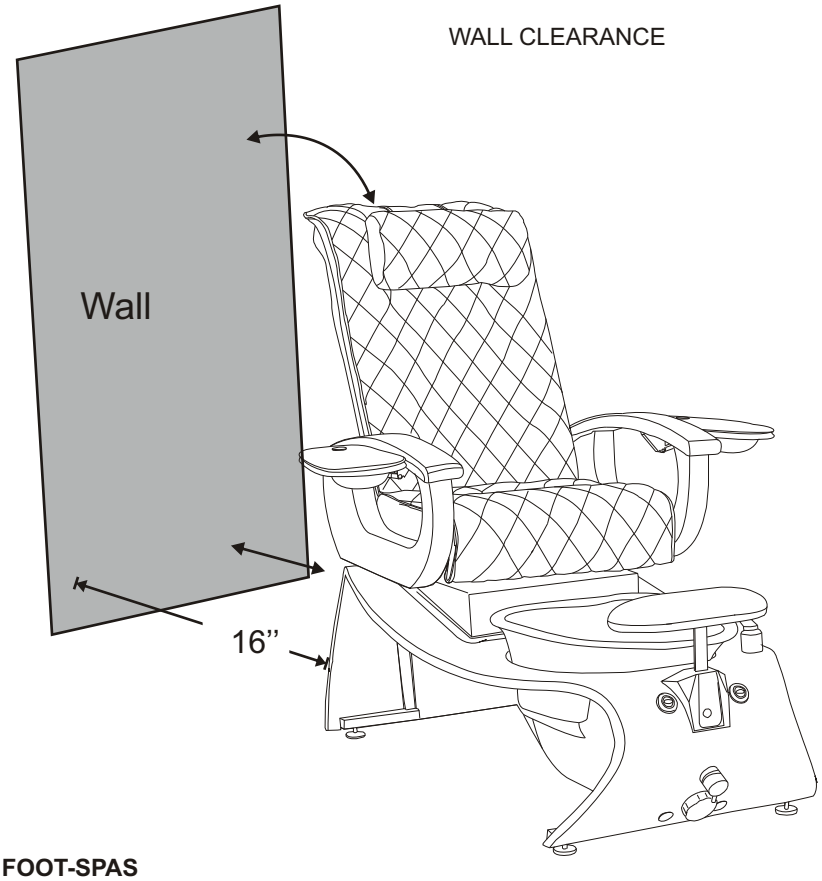


SPA DIMENSION

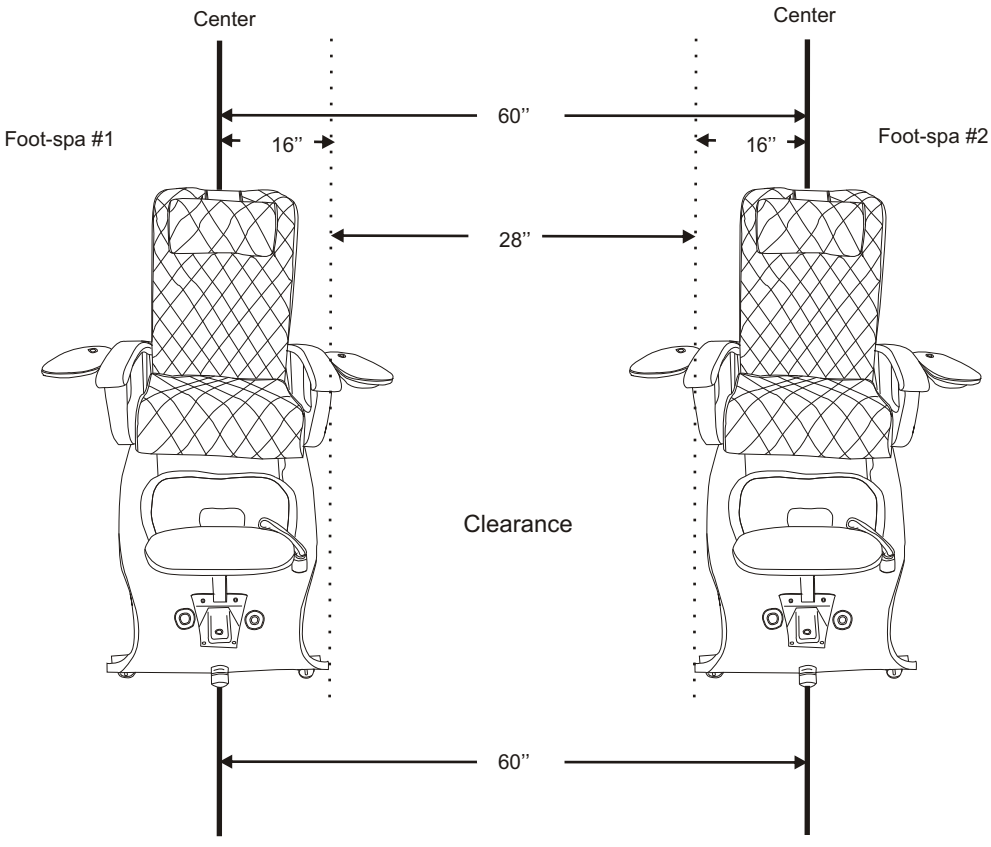




FOOT-SPA CLEARANCE

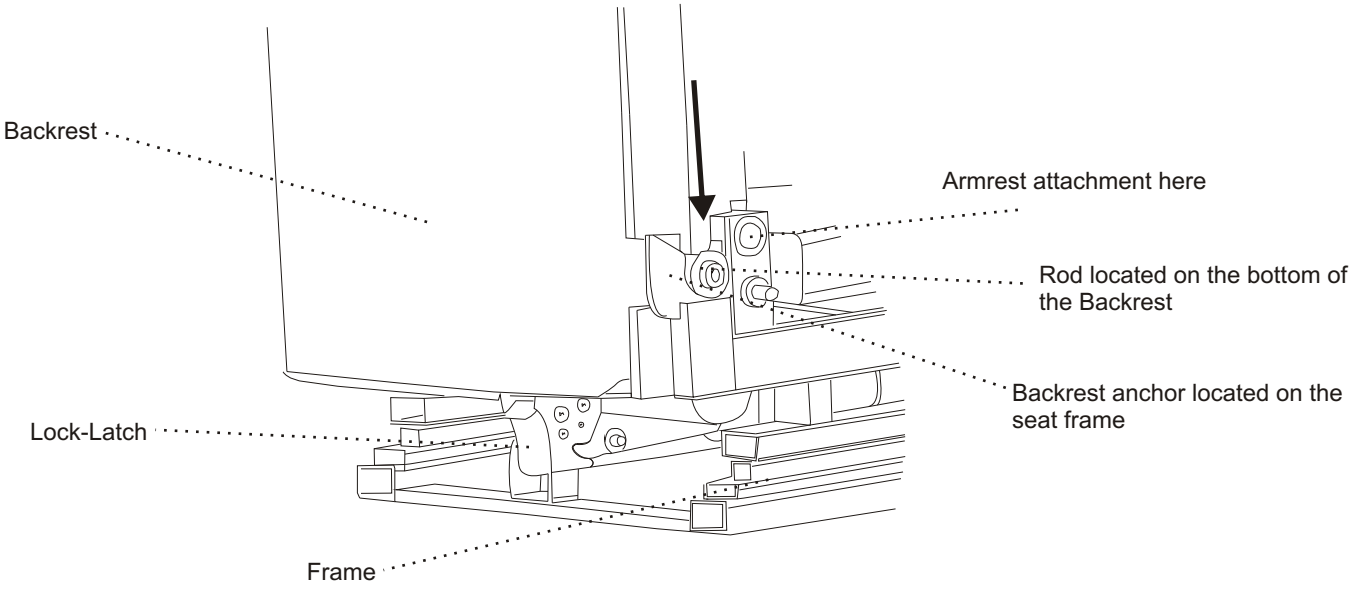


TYPICAL FOOT-SPAS



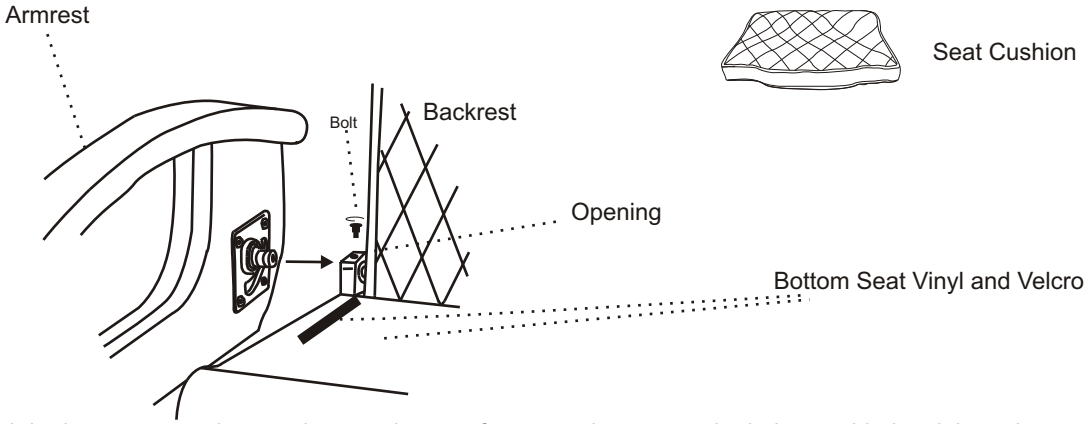
Attach The Seat to The Base

Backrest installation

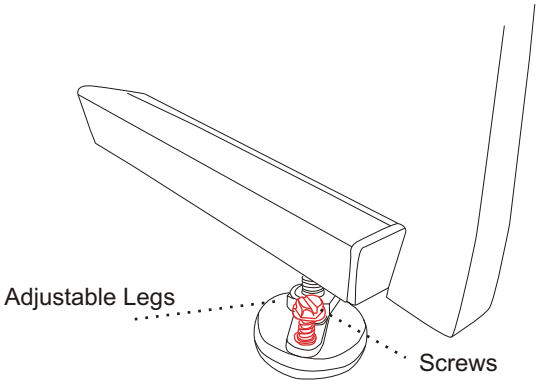


You may have to secure the seat frame on the base frame unit with nuts and bolts provided before installation of the backrest
Place the backrest on the anchors located on the seat frame with both ends of the rod sit securely on the anchors as shown.
Move the backrest slightly back and forth until a click-sound is heard and the lock-latch is closed properly to prevent the backrest from moving forward.
To remove the backrest from the unit, release the lock-latch and pull the backrest upward from the anchors. Remove any obstruction before pulling up the Backrest

Armrests, Seat Cushions Installation



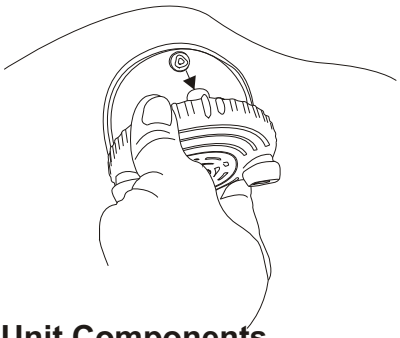
Attach both armrests to the openings on the seat frame as shown, use the bolts provided to tighten the armrests.
Place the backrest cushion provided on the backrest and enclose with the zippers.
Close the bottom seat vinyl and attach the seat cushion onto the velcro.
To remove the armrests simply remove the bolts and pull out the armrests from the seat frame.



Anchor the foot-spa by securing the screws provided as shown onto the floor in four corners.

Cleanjet Unit Removal

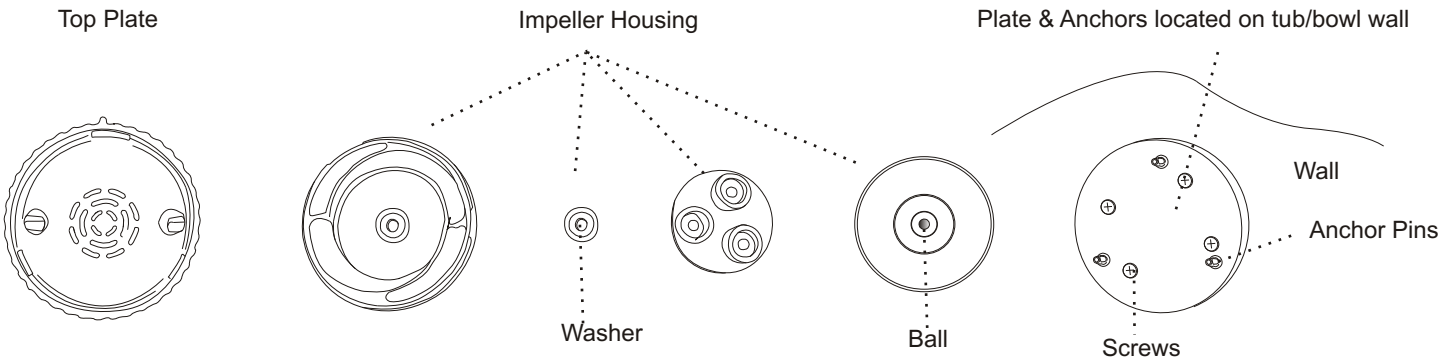
To remove the jet unit from tub/bowl.
Gently pull out the jet unit from the anchor pins



To remove the jet unit components.
Turn the top plate counter-clockwise in the arrow direction



Jet Unit Components



To install the jet unit. Assemble all jet unit components in order as before removal, snap the jet unit onto the anchor pins located on tub/bowl wall securely.
Note: All jet unit components must be assembled in sequence of order to avoid malfunction.

Removing Base Plate and Motor

Warning

Jet motor components are located behind the tub/bowl wall
Disconnect the foot-spa unit from any electrical source before
Disassemble the jet unit. All surface must be dry. Some jet
Components may contain sharp object and very hot after usage.

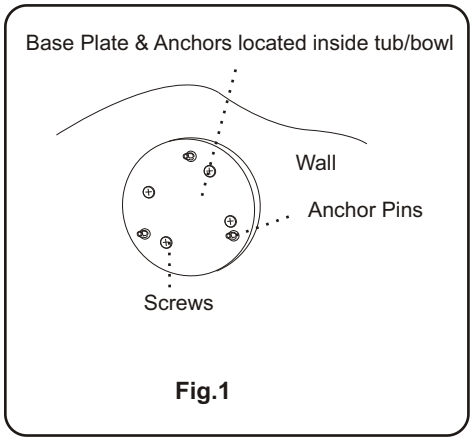


Fig.1

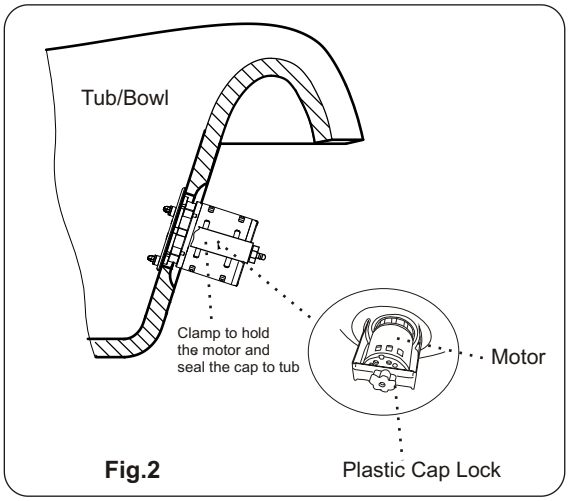


Fig.2

Option 1:
Remove the jet unit and screws from the base plate in Fig.1**.** Pull out the U-shape clamp and motor behind the tub/bowl wall as shown in Fig.2

Option 2:
Remove the plastic cap lock at the end of the U-shape clamp by turning counter-clockwise**.** Remove the U-shape clamp and push the motor and base plate forward inside the tub/bowl as shown in Fig.2

Poly Liner Installation *(Glass Bowl only)*

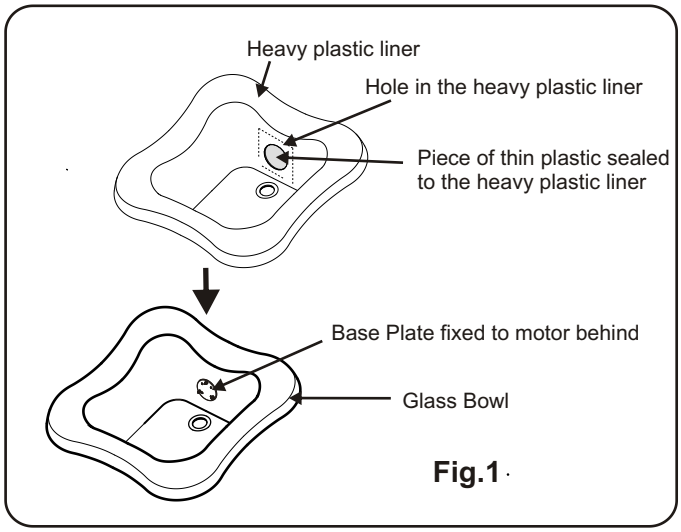


Fig.1

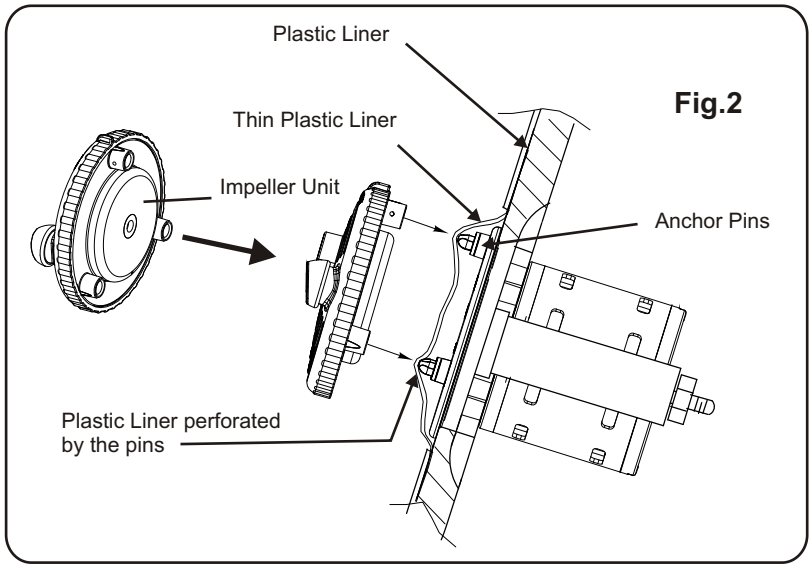


Fig.2

Place the plastic liner firmly inside the glass bowl as shown in the Fig.1

Align the impeller unit onto the anchor pins and snap it onto the base plate as shown in Fig.2

To remove, gently pull out the impeller unit as shown in Fig.3 from the base plate and pull up the plastic liner.

To avoid risk of infection disease, discard the liner after each use

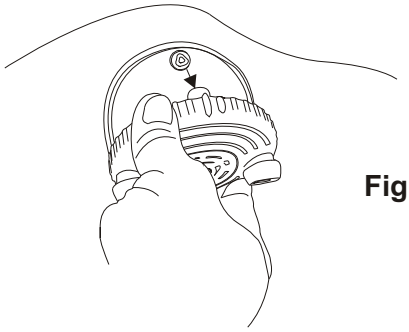


Fig.3

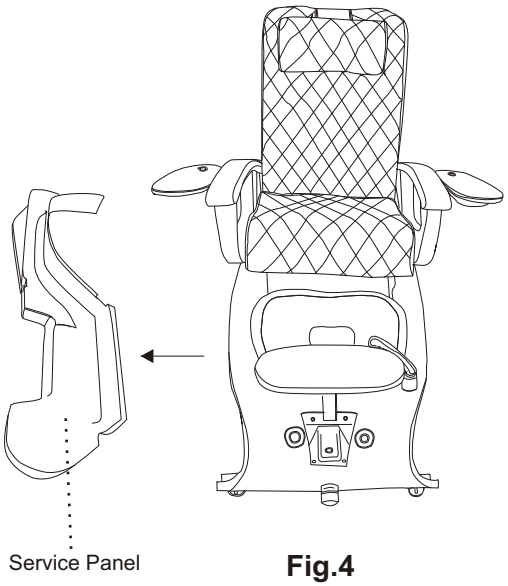
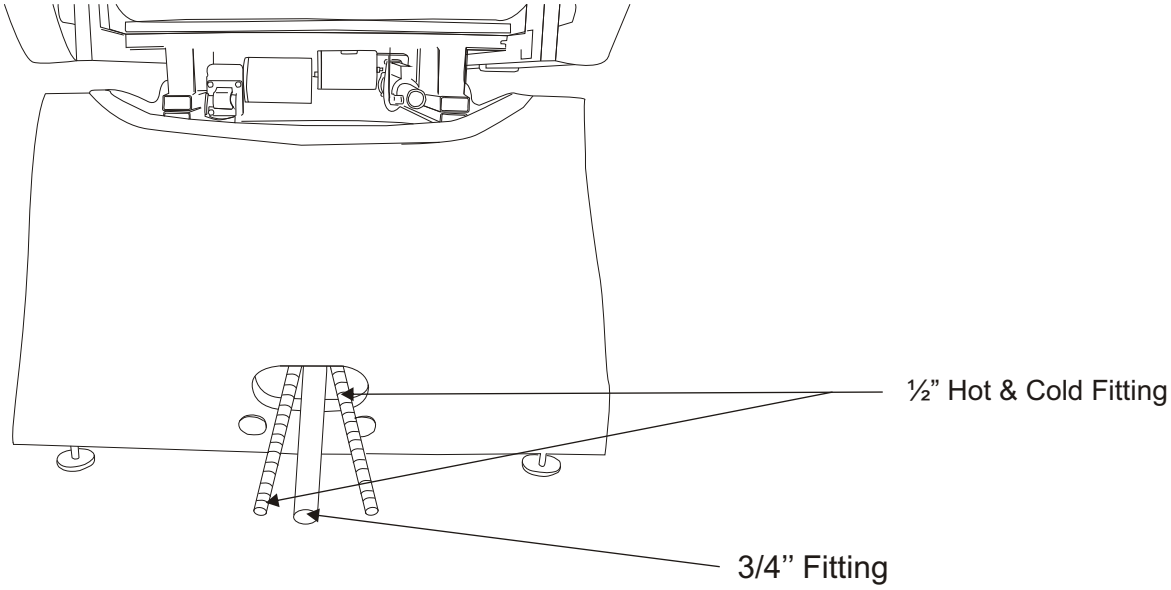


Fig.4

To remove the service panel, remove all screws and detach the panel from the base as shown in Fig.4

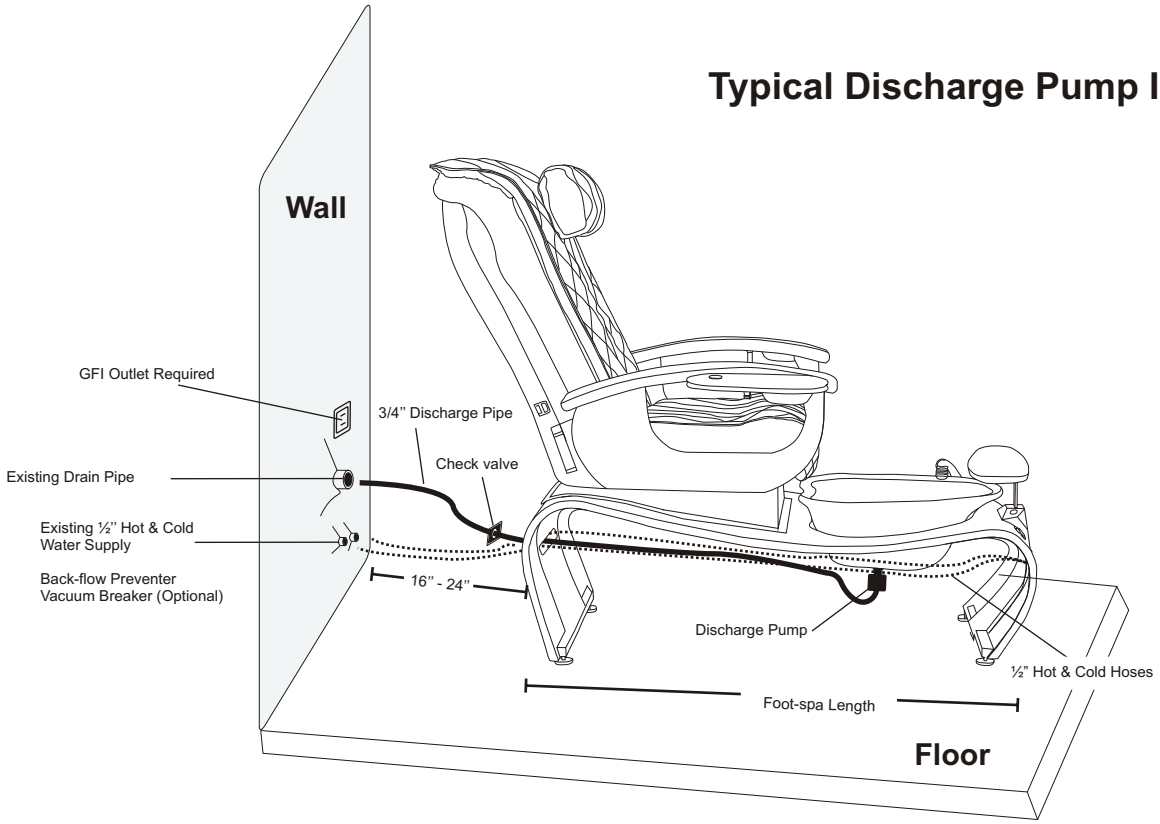
Plumbing Connections



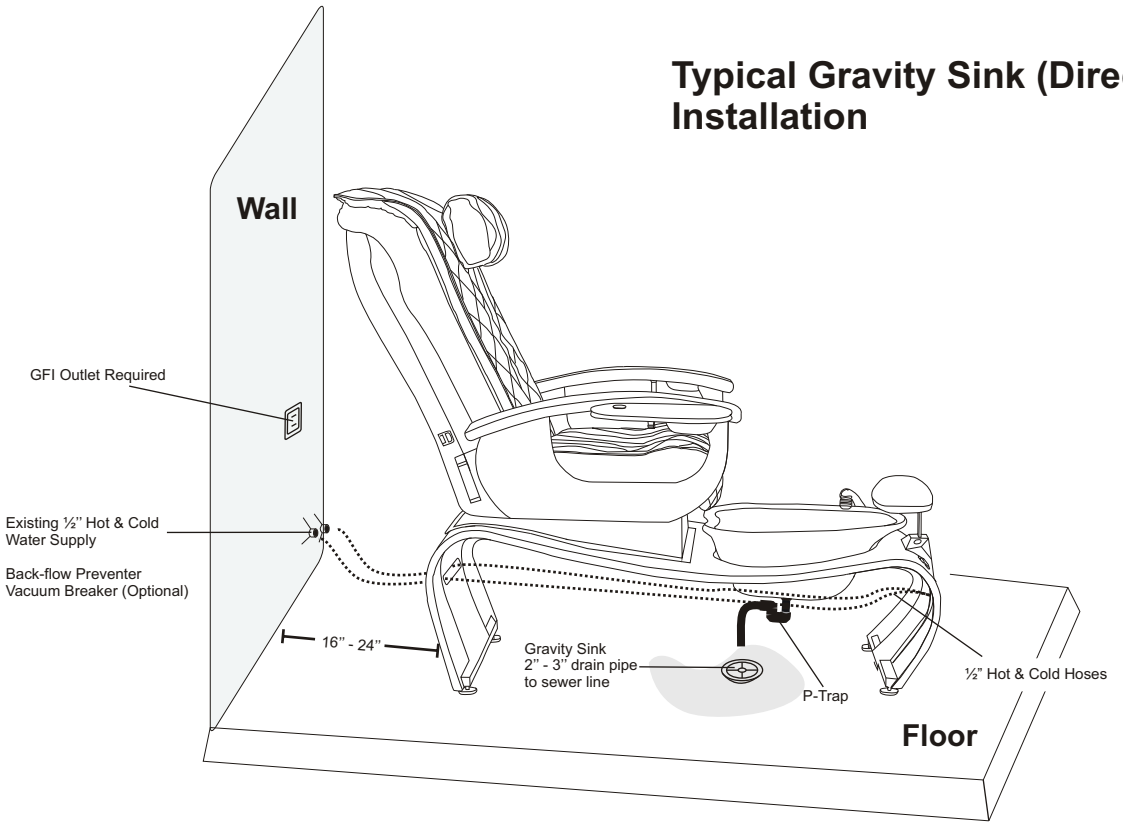
FAILURE TO ANCHOR THE BASE MAY RESULT IN PERSONAL INJURY OR DAMAGE TO THE UNIT. DAMAGE AS A RESULT WILL VOID THE WARRANTY.

1. Discharge pump may be connected to an existing sink drain or floor drain. It can also pump up to 7 ft high, but this will increase the length of the drain time. The drain connection is at the rear of the unit by a 3/4” fitting.
2. Gravity drain uses a standard gravity drain. A floor drain is recommended. Connection via a P-Trap is supplied.
3. Hot and cold water supply connections are located at the rear of the unit (½” fittings).
   Please be advised that the hot and cold water supply lines are not fitted with optional back flow Preventers unless ordered at initial sale.
4. Have a qualified licensed electrician to install the wiring according to local codes.
   The Cleanjets are 1/10 hp, 120V, 1.2 AMP 60OHZ. A 15 amp. GFI protected circuit must be used to supply power to the unit. The roller back massage chair uses a 115V supply.
5. Spa base should be anchored securely to the floor. The base may be anchored through the opening in the back of the base wherever access is convenient for the installer.

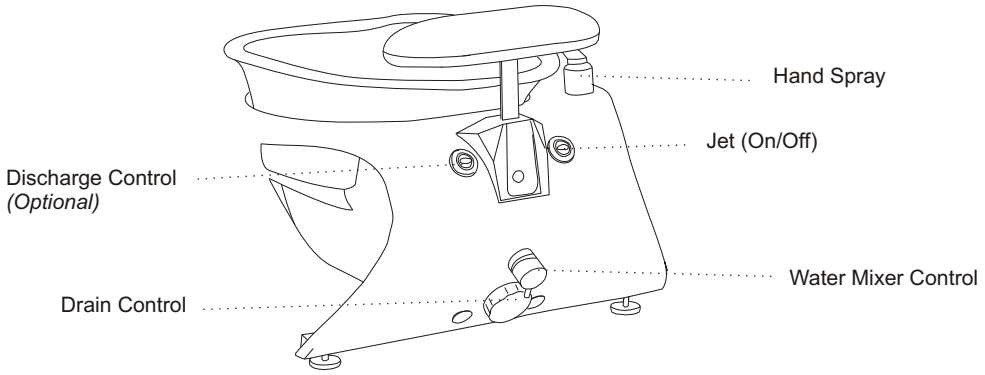
Typical Discharge Pump Installation



Typical Gravity Sink (Direct Drain) Installation



Control Panel



1. **To fill water:**
   The foot-spa is provided with a single hot and cold mixing valve located on the front of your spa as shown. This is a pressure balance valve that requires you to lift the handle to start the water flow and to adjust to the temperature that is desired. The clean jet motor must be completely submerged in water.

   CAUTION: DO NOT USE FOAMING, SUDSING OR MINERAL OIL BASED ADDITIVES IN THE WATER.

2. **To Auto Fill**
   With drain open. Turn on water with mixer valve handle
   Press auto fill air switch (brown & chrome)
   Adjust mixer for desired water temperature
   Close drain valve, bowl will fill to set water level and shut off
   Mixer valve is now set open and at temperature setting for the rest of the day

   *Mixer valve must be turned off at the end of the day

3. **To start whirlpool:**
   Press the jet button as shown. This will start your Clean Jet motor. You may stop the whirlpool function at any time by pressing the button again.

4. The foot-spa is equipped with a hand held sprayer. To activate the hand shower, pull the hand shower from the receptacle and depress the thumb control on the sprayer handle. This will turn on the water. When you release pressure on the thumb control this will turn the water off.

5. **To drain whirlpool tub:**
   The spa is equipped with a built in optional discharge pump. Open the drain plug by turning the control knob as shown. Press discharge pump timer button as shown (pump will run for approx. 2 min.)
   Average time for drain is 1 minute.

6. 9600 & 9700 chairs Shiatsu Roller back massage is equipped with a state of-the-art massage system. The massage system is easy to use; the remote has a one touch power that starts select your own massage. You can also adjust the front to rear position of the chair and the reclining back. By using the remote your client can adjust the back to the most comfortable position.

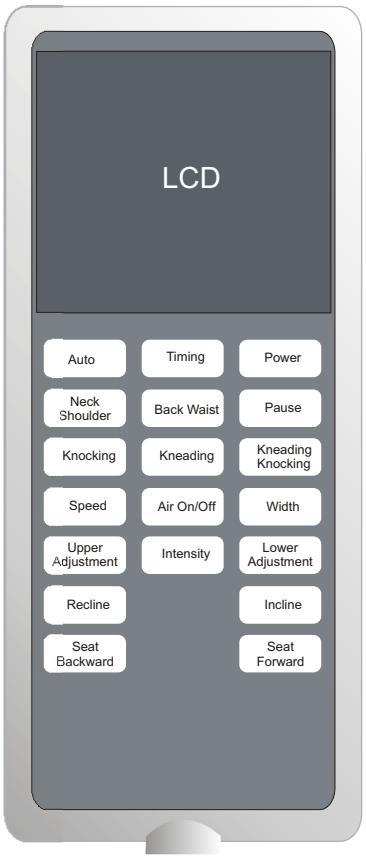
BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:

1. Read and follow all instructions
2. **DANGER**. To reduce the risk of injury, do not permit children to use this unit unless they are supervised at all times
3. Use this unit only for its intended use as described in this manual. Do not use attachments that are not Recommended by the manufacturer.
4. Never drop or insert any object into any opening.
5. Do not block jets during whirlpool operation.
6. The unit must be connected to an electrical supply circuit that is protected by a ground fault circuit interrupter.
7. The clean jet motor is magnetically driven and is insulated twice. Therefore it does not require to be bonded. Save these instructions

9620, 9700, 9600 Shiatsu Remote Control

Please refer to instruction manual for operations







CLEANING & MAINTENANCE

Please refer the diagrams to remove jet unit components for cleaning

Gulfstream Inc. highly recommends the following cleaning regimen. You should always contact your local governing agency for their specific cleaning and disinfecting requirements and regulations for pedicure spas. For your clients safety, always use the regulations as a minimum standard for cleaning and disinfecting. Combining your states standards with the regimen listed below will provide your clients with a safe and healthy pedicure spa environment experience.

Routine maintenance:

Powdered cleansers or abrasives are **NOT RECOMMENDED**. A clean towel or sponge, are all that are usually needed. A soft bristled brush may be used when excessive residue is present. Use a mild soap and water solution to clean the upholstery, but do not over wet. Wipe dry with a clean towel. No internal maintenance of the spa components is necessary. Remove clean jet caps and spray with disinfectant after each use. For extra protection, our recommendation is that the system be flushed daily or weekly depending on use. To flush the clean jet system fill spa with hot water to just above the jets. Add disinfectant. Run whirlpool for 15 minutes, drain and then wipe dry with clean soft cloth.

NOTE:

Cleaning or sanitizing is NOT disinfecting. According to the Centers for Disease Control and Prevention (CDC), and the US Environmental Protection Agency (EPA), disinfecting occurs only when there is a reduction of pathogenic microbes at 99.999%. Sanitizing is only a reduction of 99.9%. Cleaning of whirlpool pedicure spas requires surfactant and chelating detergents that are low-foaming and have the ability to remove body oils, organic oil additives, mineral oil, skin cells, nail clippings etc that can accumulate both in the basin and the jets which may become a fertile area for micro organisms to grow.

The use of oil based products can build up in the whirlpool system causing clogging in the jets. Adherence to the above cleaning will minimize build up. Gulfstream Inc. does not recommend the use of mineral oil based products.

TESTING/FLUSHING FOOT SPA

After foot spa has been installed, fill tub with water just above the jets. Carefully check for leaks at drain and over flow. After checking underside for leaks turn on system by pushing whirlpool button and watch for leaks as water circulates. Let the unit runs full cycle. Open drain plug for water discharge.

Cleaning The Magnet Jet (Step by Step)

Warning

- Do not run Cleanjet® MAX without water. This will **void** your warranty
- Do not place two wet ends in the same bowl when cleaning the jet's strong magnets could cause **injury** (pins your fingers)
- Do not attach two wet ends to each other. Doing so will cause breakage to wet ends and will **void** the warranty

Three Magnet Jet Components



Top Plate



Magnet



Back Plate Top

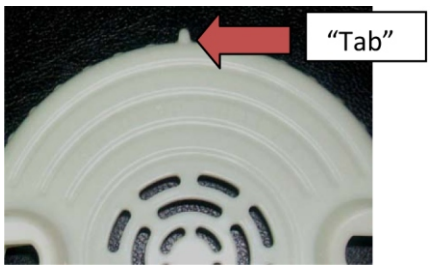


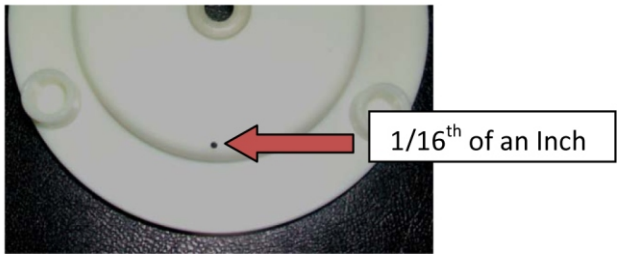
Back Plate Bottom

1. Pull Magnet Jet off from the pedicure bowl
2. Turn the Top Plate of the Magnet Jet counter-clockwise
3. Separate the three components of the Magnet Jet: Top Plate, Magnet, Back Plate
4. Wash each component of the Magnet Jet in a recommended or high quality solution or cleaning agent
5. Reassemble the Magnet Jet using the following directions:
   - Notice that on the Back Plate there is a small hole (1/16'' of an inch), this small hole indicates the bottom of the Back Plate
   - Put the Magnet, with the three circles facing upwards, in the center of the plate on top of the Magnet and the Back Plate
     so that the tab is slightly left from the "top"
   - Turn the Top Plate clockwise until you hear a "click-sound"

** Note: there are 3 pegs on the back of the Back Plate, the pegs which has small holes (1/18'' of an inch) should be aligned with the Top Plates tab after the "click-sound"

6. Remount the Magnet Jet onto the pedicure bowl by aligning the pegs so that the tab is at the top of the Magnet Jet





WARRANTY & SERVICE

Gulfstream warrants to the original purchaser that the new pedicure spa will be free from defect during the Standard Warranty Period (listed below). The shipping date and the uniquely-coded Serial Number on the back of each spa chair will justify the start of the warranty period for the product. The warranty is null and void if the pedicure spa is taken from its initial place of installation, or it is not installed in accordance with federal, state or local codes and ordinances. Also, this warranty does not apply if the pedicure spa has been subject to misapplication, improper installation or maintenance, negligence, improper cleaning or other circumstances beyond Gulfstream's control.

Warranty

1. Limited Three(3) Years warranty on Spa Shell.
2. Limited One(1) Year warranty on the Whirlpool Pump.
3. Limited One(1) Year warranty on the Clean Jet.
4. Limited One(1) Year warranty on the Glass Bowl.
5. Limited One(1) Year Parts-Only warranty which covers the Hydraulic System, Discharge Pump, Massage System and All Electrical Components.
6. Gulfstream will pay standard shipping charges on all replacement parts during the first 90 days of the stated Warranty Period. After 90 days the consumer is responsible for all labor and shipping costs incurred.

Exclusions

1. Damage to pump parts and/or motor parts due to obstruction in plumbing lines etc.
2. Staining, fading or discoloration of plastic surfaces due to exposure and/or the use of harmful cleaning agents or chemicals.
3. Staining, fading or discoloration caused by improper or poor water additives not related to the maintenance of proper water are not covered by this warranty.
4. Staining, fading or discoloration of the seat, armrests or footrests.
5. Freight damage, misuse, neglect, accident, natural disaster and abuse.
6. Unauthorized repairs.

Service

1. The Dealer shall forward all warranty-related matters to our Customer Service Department.
2. Serial Numbers and Original Invoice must accompany all warranty claims.
3. Customers are responsible for shipping defective parts back to Gulfstream. These parts must be packaged correctly in order to protect against any further damage.
4. All parts are to be shipped by UPS Ground Service, average 2-5 days.
5. All defective parts must be shipped back to Gulfstream within 30 days of receiving the new replacement parts or warranty will be void.
6. Any warranty claim that cannot be determined over the phone, the customer must send photos and original invoice directly to Gulfstream before any repairs can be performed.
7. Any service performed on the product without Gulfstreams authorization will also void the Warranty.
8. Each service call from the customer will be assigned a Claim Number. The Claim Number will stay open until the problem is resolved.

No dealer or other person has any authority to bind Gulfstream Inc. to changes or additions to this warranty or its products. Accordingly, Gulfstream Inc. Is not responsible for such warranties or representations.



Manufacturer of Acrylic Bath
Whirlpool & Pedicure Foot Spas

Gulfstream Inc.
Cambridge, Ontario, Canada N1R 5X5

Tel.: 519-622-0950
Fax: 519-622-6926
www.gulfstreaminc.com

© 2010 All rights reserved. Design and Specifications are subject to change without notice